

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 310314	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/06/2026
NAME OF PROVIDER OR SUPPLIER BIRCH TERRACE		STREET ADDRESS, CITY, STATE, ZIP CODE 1109 CASWELL ST FORT ATKINSON, WI 53538		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 04/06/2026, Surveyor conducted a standard survey at Birch Terrace CBRF located in Fort Atkinson, WI. One deficiency was identified. Census: 8	N 000		
N 499	83.45(3) Toxic substances. Toxic substances. The CBRF shall ensure that cleaning compounds, polishes, insecticides and toxic substances are labeled and stored in a secure area. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure all cleaning compounds and toxic substances were stored in a secure area. The provider had cleaning agents accessible to residents in the unlocked laundry room. Findings include: On 04/06/2026 at approximately 10:15 a.m., Surveyor toured the provider's facility. Surveyor observed the laundry room had a sign that stated "Keep Door Locked at All Times". Surveyor observed that the door was unlocked and there were no staff around. Inside the laundry room, Surveyor observed laundry detergent with a label "WARNING: DO NOT INGEST," disinfectant spray with bleach, toilet bowl cleaner with bleach, and glass cleaner. On 04/06/2026 at approximately 12:00 p.m., Surveyor observed the laundry room door was still unlocked on tour with House Manager A.	N 499		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 499	Continued From page 1 Surveyor asked House Manager A why the laundry room door was not locked today. House Manager A stated "that the room is always locked but I think staff was just doing laundry." Surveyor explained that the door had been unlocked since arrival this morning at 10:00 a.m. House Manager A asked Caregiver B why the door was unlocked. Caregiver B acknowledged that the laundry room door was unlocked and stated s/he would lock it. On 04/06/2026 at approximately 12:30 p.m., Surveyor shared concern with House Manager A that the laundry room was left unlocked for over 2 hours. House Manager A acknowledged that the laundry room door was unlocked during the survey and stated that the facility will ensure the laundry room door stays locked going forward.	N 499		