STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015942	A. BUILDING: _____ B. WING _____	R-C 02/26/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WILLOWICK CLINTON	306 OGDEN AVE CLINTON, WI 53525

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 02/26/2026, Surveyor conducted a verification visit at Willowick Clinton. Two deficiencies were identified. One of 2 deficiencies was a repeat violation. See Statement of Deficiency (SOD) 9I6I11, dated 02/25/2025. Under statutory provisions of Wis. Stat. ch. 50, a $200 revisit fee is being assessed. Census: 20	{N 000}		
{N 352}	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review, and interview, the provider did not ensure that 2 of 3 residents reviewed received his/her medication at intervals prescribed by his/her practitioner. From 01/01/2026 to 02/26/2026, staff documented 5 examples of administering Resident 1's metoprolol despite his/her systolic or diastolic blood pressure reading having been within parameters for holding it. From 01/01/2026 to 02/26/2026, staff documented 4 examples of Resident 5's	{N 352}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 352}	Continued From page 1 metoprolol being incorrectly held. This is a repeat deficiency. See Statement of Deficiency (SOD) 9I6I11, dated 02/25/2025. Findings include: On 02/26/2026, Surveyor conducted a verification visit and reviewed resident records. The following was found: Example 1: Resident 1 Resident 1 was admitted to the facility on 07/20/2023 with a diagnosis of tachycardia. Resident 1 had an activated healthcare power of attorney that made decisions on his/her behalf. Resident 1's individual service plan (ISP) with an unknown date indicated staff were responsible for administering his/her medications. Resident 1's physician orders documented: "Metoprolol 25 mg with instructions to take 1 tablet by mouth once daily at noon for tachycardia, with a start date of 12/02/2025. Hold for SBP less than 100 or DBP less than 60." Surveyor reviewed Resident 1's medication administration record (MAR) from 01/01/2026 to 02/26/2026 and observed the following discrepancies: -01/02/2026 (noon): Blood pressure documented as 116/58, metoprolol documented as administered. -01/04/2026 (noon): Blood pressure documented as 98/69, metoprolol documented as administered. -01/23/2026 (noon): Blood pressure documented as 98/64, metoprolol documented as administered. -02/08/2026 (noon): Blood pressure documented	{N 352}		

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{N 352}	Continued From page 2 as 92/70, metoprolol documented as administered. -02/13/2026 (noon): Blood pressure documented as 89/67, metoprolol documented as administered. Example 2: Resident 5 Resident 5 was admitted to the facility on 03/13/2018 with a diagnosis of hypertension. Resident 5 is their own legal decision maker. Resident 5's ISP with an unknown date indicated staff were responsible for administering his/her medications. Resident 5's physician orders documented: "Metoprolol 25 mg with instructions to take 1 tablet by mouth once daily for hypertension, with a start date of 12/02/2025. Hold for SBP less than 100 or HR less than 60." Surveyor reviewed Resident 5's MAR from 01/01/2026 to 02/26/2026 and observed the following discrepancies: -01/22/2026 (8am): Blood pressure documented as 109/61, Metoprolol marked as held due to "VIT-No Pass Per Vitals" (despite being within parameters for administration). -01/28/2026 (8am): Blood pressure documented as 109/55, Metoprolol marked as held due to "VIT-No Pass Per Vitals" (despite being within parameters for administration). -02/12/2026 (8am): Blood pressure documented as 125/45, Metoprolol marked as held due to "VIT-No Pass Per Vitals" (despite being within parameters for administration). -02/15/2026 (8am): Blood pressure documented as 105/52, Metoprolol marked as held due to "VIT-No Pass Per Vitals" (despite being within parameters for administration). On 02/26/2026 at 2:50 PM, Surveyor interviewed	{N 352}		

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{N 352}	Continued From page 3 and shared findings with Chief Executive Officer A, Administrator B, Clinical Coordinator E, and Nurse Manager F. The management team acknowledged an understanding of the concerns. Surveyor shared all med errors involving Resident 1 were done by Caregiver G and all med errors involving Resident 5 were done by Caregiver H. Clinical Coordinator E and Nurse Manager F reported both staff would be retrained on parameter medications. Cross Reference: N0431 83.38(1)(g) Health Monitoring	{N 352}		
N 431	83.38(1)(g) Health monitoring. As appropriate, the CBRF shall teach residents the necessary skills to achieve and maintain the resident ' s highest level of functioning. In addition to the assessed needs as determined under s. DHS 83.35(1), the CBRF shall provide or arrange services adequate to meet the needs of the residents in all of the following areas: Health monitoring. 1. The CBRF shall monitor the health of residents and make arrangements for physical health, oral health or mental health services unless otherwise arranged for by the resident. Each resident shall have an annual physical health examination completed by a physician or an advanced practice nurse as defined in s. N 8.02(1), unless seen by a physician or an advanced practice nurse as defined in s. N 8.02(1) more frequently. 2. When indicated, a CBRF shall observe residents ' food and fluid intake and acceptance of diet. The CBRF shall report significant deviations from normal food and fluid intake patterns to the resident ' s physician or dietician. 3. The CBRF shall document communication with the resident ' s physician and	N 431		

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N 431	Continued From page 4 other health care providers, and shall record any changes in the resident ' s health or mental health status in the resident ' s record. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 3 resident's reviewed had their health monitored and communication with the resident's physician documented in the resident's record. Resident 5's medication administration record (MAR) did not include documentation of his/her heart rate over 55 days. Findings include: On 02/26/2026, Surveyor reviewed Resident 5's record and identified the following: Resident 5 was admitted to the facility on 03/13/2018 with a diagnosis of hypertension. Resident 5 is their own legal decision maker. Resident 5's ISP with an unknown date indicated staff were responsible for administering his/her medications. Resident 5's physician orders documented: "Metoprolol 25 mg with instructions to take 1 tablet by mouth once daily for hypertension, with a start date of 12/02/2025. Hold for SBP less than 100 or HR less than 60." Surveyor reviewed Resident 5's MAR from 01/01/2026 to 02/26/2026. Between 01/01/2026 to 02/26/2026 (56 days), staff recorded Resident 5's blood pressure, but there was no documentation showing his/her heart rate was being recorded or monitored (besides 02/18/2026).	N 431		

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N 431	Continued From page 5 On 02/26/2026 at 2:28 PM, Surveyor interviewed Clinical Coordinator E and Nurse Manager F. Surveyor asked why Resident 5's heart rate was not being recorded or monitored on his/her MARs. Clinical Coordinator E reported the facility had switched pharmacies in December 2025 and the new pharmacy did not input recording Resident 5's heart rate. Both staff stated they fixed the issue on Resident 5's MAR, so going forward staff will record his/her heart rate. Cross Reference: N0352 83.32(3)(h) Rights Of Residents: Receive Medication	N 431		