

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0017134	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/18/2024
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

ARBOR VIEW COMMUNITIES

**34201 ARBOR LN
BURLINGTON, WI 53105**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 01/10/2024, with information gathered through 01/18/2024, Surveyor conducted a standard survey and two complaint investigations at Arbor View Communities. Three deficiencies were identified. One of 3 was a repeat violation (see Statement of Deficiency VRL411, dated 01/28/2021). Two of 2 complaints were unsubstantiated. Census: 35	N 000		
N 219	83.17(1) Licensee conduct caregiver background check Caregiver background check. At the time of hire, employment or contract and every 4 years after, the licensee shall conduct and document a caregiver background check following the procedures in s. 50.065, Stats., and ch. DHS 12. A licensee shall not employ, contract with or permit a person to reside at the CBRF if the person has been convicted of the crimes or offenses, or has a governmental finding of misconduct, found in s. 50.065, Stats., and ch. DHS 12, Appendix A, unless the person has been approved under the department 's rehabilitation process as defined in ch. DHS 12. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure a caregiver background check (CBC) was completed for 1 of 3 employees reviewed. Caregiver D did not have a CBC on file.	N 219		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 219	Continued From page 1 This is a repeat deficiency. See Statement of Deficiency VRL411, dated 01/28/2021. Findings include: According to The Wisconsin Caregiver Program Manual (P-00038), Wis. Stat. ch. 50, and Wis. Admin. Code ch. 12, a complete CBC, at minimum, consists of: 1) A completed DHS form F-82064, Background Information Disclosure (BID). 2) A response from the Department of Justice (DOJ). 3) A "Response to Caregiver Background Check" letter from the Department of Health Service, also referred to as the Integrated Background Information System (IBIS). On 01/12/2024, Surveyor reviewed employee records and identified the following: Caregiver D was hired on 02/15/2020. His/her record did not include a BID, DOJ, and IBIS. On 01/18/2024 at approximately 2:02 PM, Surveyor interviewed Administrator A and Health and Wellness Director B. Health and Wellness Director B reported they were unable to find a background check for Caregiver D.	N 219		
N 526	83.47(2)(e) Other evacuation drills. Other evacuation drills. Tornado, flooding, or other emergency or disaster evacuation drills shall be conducted at least semi-annually. This Rule is not met as evidenced by:	N 526		

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N 526	Continued From page 2 Based on record review and interview, the provider did not conduct other evacuation drills at least semi-annually for calendar year 2023. The provider was missing 1 of 2 other types of evacuation drills required. Findings include: On 01/10/2024, Surveyor reviewed other evacuation drills for calendar year 2023. Director of Facility Operations E conducted a tornado drill on 05/22/2023. On 01/10/2024 at approximately 11:00 AM, Surveyor interviewed Director of Facility Operations E. Director of Facility Operations E reported there was only one drill completed for calendar year 2023. Director of Facility Operations E reported a new management company took over at the end of the year and s/he thought there would be a new form or procedure for him/her to fill out. Director of Facility Operations E reported s/he never received anything, so s/he missed doing a second drill for calendar year 2023.	N 526		
Z 012	50.065(2)(bm) OUT OF STATE BACKGROUND CHECKS If the person who is the subject of the search under par. (am) or (b) is not a resident of this state or if at any time within the 3 years preceding the date of the search that person has not been a resident of this state, or if the department or entity determines that the person's employment, licensing, or state court records provide a reasonable basis for further investigation, the department or the entity shall make a good faith	Z 012		

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Z 012	Continued From page 3 effort to obtain from any state or other United States jurisdiction in which the person is a resident or was a resident within the 3 years preceding the date of the search information that is equivalent to the information specified in par. (am) 1. or (b) 1. The department or entity may require the person to be fingerprinted on 2 fingerprint cards, each bearing a complete set of the person's fingerprints. The department of justice may provide for the submission of the fingerprint cards to the federal bureau of investigation for the purposes of verifying the identity of the person fingerprinted and obtaining the records of his or her criminal arrests and convictions. This Rule is not met as evidenced by: Based on record review and interview, the provider did not have evidence of making a good faith effort to obtain an out of state background check information for 1 of 1 caregiver. Caregiver C indicated on the Background Information Disclosure (BID) form s/he had resided in the state of Pennsylvania within the previous 3 years. Findings include: On 01/12/2024 at 11:08 AM, Surveyor reviewed Caregiver C's record. Caregiver C was hired on 12/28/2023. Caregiver C's completed BID form, dated 12/29/2023, indicated s/he resided in another state (Pennsylvania) in the previous 3 years. The employee record did not contain evidence the provider had made a good faith effort to obtain Caregiver C's state of Pennsylvania background check.	Z 012		

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Z 012	Continued From page 4 On 01/12/2024 at approximately 6:21 PM, Surveyor interviewed Administrator A and Director of Health and Wellness B. Director of Health and Wellness B reported s/he did not have an out of state background check for Caregiver C.	Z 012		