STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0009393	A. BUILDING: _____ B. WING _____	R-C 05/08/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WELLS NATURE VIEW III	**2711 SOUTH APPLE AVENUE MARSHFIELD, WI 54449**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 05/08/2025, Surveyor conducted an onsite visit at Wells Nature View 3 to complete a verification visit. Two (2) of 4 previous citations were uncorrected. A total of 2 new deficiencies were identified. Census: 18 Under statutory provisions of WI Stat. Ch. 50 a $200 revisit fee is being assessed.	{N 000}		
{N 499}	83.45(3) Toxic substances. Toxic substances. The CBRF shall ensure that cleaning compounds, polishes, insecticides and toxic substances are labeled and stored in a secure area. This Rule is not met as evidenced by: Based on observation and staff interview, the provider did not ensure cleaning compounds, polishes and toxic substances were securely stored. Toxic substances were stored in an unlocked storage closet. This practice had the potential to affect 20 residents. This is a repeat deficiency. See SOD # BBM811, dated 06/25/2024. Findings include: The provider is licensed to care for up to 20 residents who may be/have irreversible dementia/Alzheimer's, advanced aged, physically disabled, emotionally disturbed/mental illness and	{N 499}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 499}	Continued From page 1 terminally ill. On 05/08/2025 at 9:13 AM, Surveyor and Caregiver A walked into the laundry room. Surveyor noted the door was open and had a door handle that did not contain a locking mechanism. Surveyor observed a small table next to the dryer which contained cleaning compounds, a movable cart which contained cleaning compounds, a dispenser attached to the wall which contained floor cleaner, and a large bucket on the floor containing laundry detergent. On 05/08/2025 at 9:55 AM, Surveyor interviewed Administrative Assistant (A.A.) B. S/he acknowledges that cleaning compounds were stored in the unsecured laundry room and were just moved to a locked storage room. S/he said that a "very recent visit" by a Surveyor to a sister facility had prompted him/her to move the chemical compounds into a secured storage room. On 05/08/2025 at 10:13 AM, Surveyor interviewed A.A. B and Owner C. Owner C stated that the cleaning compounds had been relocated to a secured storage closet and ultimately acknowledged that prior to 05/08/2025, the chemicals had remained in the unlocked laundry room since last June.	{N 499}		
{N 617}	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by	{N 617}		

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{N 617}	Continued From page 2 valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the hot water temperature at fixtures used by residents did not exceed 115 ° Fahrenheit (F). This had the potential to affect all 20 residents. This is a repeat deficiency. See SOD # BBM811, dated 06/25/2024. Findings include: The provider is licensed to care for up to 20 residents in the client groups of: irreversible dementia/Alzheimer's disease, emotionally disturbed/mental illness, physically disabled, advanced age, and terminally ill. Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017). On 05/08/2025 at 9:31 AM, Surveyor tested the	{N 617}		

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{N 617}	Continued From page 3 water temperature at the sink in the shower room located in the south hallway. Surveyor placed his/her hand under the running water and retracted his/her hand immediately upon contact with the hot water and observed a small pink spot on his/her pointer finger where the water came in contact. The water temperature at this faucet reached 136.4 ° F. On 05/08/2025 at 9:38 AM, Surveyor tested the water temperature at the sink in the shower room located in the north hallway. The water temperature at this faucet reached 131.9 ° F. On 05/08/2025 at 9:48 AM, Surveyor notified Administrative Assistant (A.A.) B of the water temperatures in both shower rooms. S/he accompanied Surveyor into the shower room located in the north hallway. S/he turned on the water, placed his/her hand under the running water, immediately retracted his/her hand and stated, "that's too hot." Surveyor tested the water temperature with A.A. B and the temperature at the faucet reached 134.5 ° F. A.A. B accompanied Surveyor to the shower room located in the south hallway and acknowledged that the water temperature was too high at 134.4 ° F and would "let [Owner C] know right away". On 05/08/2025 at 10:20 AM, Owner C notified Surveyor that the high-water temperatures were fixed.	{N 617}		