STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017756	A. BUILDING: _____ B. WING _____	C 10/20/2025

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N 000	Initial Comments On 10/17/2025, with information gathered through 10/20/2025, Surveyor conducted a complaint investigation at SV South Beloit North. Three deficiencies were identified. Three of 3 deficiencies were repeat violations (see Statement of Deficiency (SOD) JWG211, SOD GU6113, SOD GU6114, SOD GU6115, SOD GU6117, SOD GU6118, and SOD GU6119. Complaint was unsubstantiated. Census: 16	N 000		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on observation, record review and interview, the provider did not administer medications in the intervals prescribed by a practitioner for 2 of 2 residents. This deficiency is being cited for a fourth time. See Statement of Deficiency (SOD) JWG211, dated 06/17/2020; SOD GU6118, dated 11/13/2023; and SOD GU6119, dated 06/11/2024. Resident 1 and Resident 2 did not receive his/her Hydrocodone APAP (acetaminophen) as prescribed.	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 352	Continued From page 1	N 352		

Resident 2 did not receive his/her Trelegy Ellipta (inhaler), Atorvastatin (cholesterol medication), and Gabapentin (seizure medication) due to unavailability.

Findings include:

On 09/07/2025, the Department received a concern that narcotic counts were not accurate.

Example 1: Resident 1

On 10/17/2025, at approximately 11:30 AM, Surveyor observed Resident 1's blister card of Hydrocodone APAP in the med cart that contained 21 of 30 tablets with a dispensed date of 09/23/2025. The prescription stated, "Take 1 tablet by mouth 3 times daily for severe back pain."

On 10/17/2025, Surveyor reviewed Resident 1's record.

Resident 1 moved into the facility 03/04/2025.

Resident 1's Medication Administration Records (MARs), dated 09/01/2025 to 10/17/2025, documented:
Hydrocodone - APAP 5-325 MG (milligram) - Scheduled at 8:00 AM, 2:00 PM, and 8:00 PM.
The MAR documented:
09/21 7:28 AM - 'Other' - Not in Cart
09/21 1:06 PM - 'Other' - Not in Cart
09/22 7:13 AM - 'Hold' - Not in Cart
09/22 1:20 PM - 'Hold' - Not in Cart
09/23 7:41 AM - 'Hold' - On Order
09/23 1:21 PM - 'Hold' - Not in Cart
10/14 8:42 AM - 'Other' - All Out

Resident 1's "Medication Count Log," dated

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N 352	Continued From page 2 09/23/2025 to 10/17/2025, documented: 09/23 - 2:44 PM - Pharmacy Dispensed 90 - New Quantity 90 09/23 (Deduct) - 2:49 PM - Removed Packs 2 of 3 until pack 1 of 3 is done - New Quantity 30 10/02 - 1:42 PM - Added pack 2 of 30 - New Quantity 34 10/13 - 7:05 PM - Administered 1 - New Quantity 0 10/14 - 9:46 AM - Added pack 3 of 3 - New Quantity 30 Resident had already missed his/her 8:00 AM dose. Example 2: Resident 2 On 10/17/2025, at approximately 11:30 AM, Surveyor observed Resident 2's blister card of Hydrocodone APAP in the med cart that contained 12 of 30 tablets with a dispensed date of 09/19/2025. The prescription stated, "Take 1 tablet by mouth 2 times daily at 4 PM and 10 PM." On 10/17/2025, Surveyor reviewed Resident 2's record. Resident 2 moved into the facility 02/04/2021. Resident 2's MARs, dated 09/15/2025 to 10/17/2025, documented: Hydrocodone - APAP 5-325 MG (milligram) - Scheduled at 4:00 PM and 10:00 PM. The MAR documented NPV (no pass per vitals) on 10/07/2025. Resident 2's "Medication Count Log," dated 09/15/2025 to 10/17/2025, documented: 09/15 - 2:17 PM - Versioning - Moved Pills From Old Order - New Quantity 13 09/19 - 1:50 PM - Pharmacy Dispense Action -	N 352		

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N 352	Continued From page 3 New Quantity 65 09/19 (Deducted) - 2:10 PM - 2 news packs, waiting on old pack to be complete - New Quantity 5 09/19 - 2:14 PM - Added pack 1 of 2 - New Quantity 35 10/06 - 8:45 PM - Dispensed 1 - New Quantity 0 10/08 - 8:26 AM - Added pack - New Quantity 30 No medications were available in the med cart for administration on 10/07/2025. Resident 2's September 2025 MAR documented: Trelegy Ellipta - Scheduled at 8:00 AM 09/20 - NPV - out on order 09/21 - NPV - on order Atorvastatin - Scheduled at 8:00 PM 09/29 - Other - Not in cart Gabapentin - Scheduled at 12:00 PM 09/07 - NPV - out on order On 10/18/2025 at 6:27 PM, Surveyor emailed Administrator A and House Manager C. Surveyor asked for clarification regarding residents missing medication administration due to medications unavailable. On 10/20/2025 at 8:35 AM, House Manager C emailed Surveyor and stated that s/he had put measures in place to address the concern. Cross Reference: N0415 DHS 83.37(2)(d) Documentation of Medication Administration	N 352		
N 388	83.35(3)(c) Implement, follow the individual service plan Implementation. The CBRF shall implement and follow the individual service plan as written.	N 388		

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N 388	Continued From page 4	N 388		

This Rule is not met as evidenced by:
Based on observation, record review and interview, the provider did not follow the resident's Individual Service Plan (ISP) for 1 of 1 resident reviewed.

This is a repeat deficiency. See Statement of Deficiency (SOD) GU6113, dated 08/16/2021, and GU6117, dated 07/17/2023.
Resident 3's bowel movements (BM) were not monitored as defined in his/her ISP.

Findings include:

On 10/17/2025, at approximately 11:10 AM, Surveyor observed Resident 3's bedroom door where a sign listing his/her blood pressures was hanging.

On 10/17/2025, Surveyor reviewed Resident 3's record.

Resident 3 was admitted 07/08/2025.

Resident 3's ISP, dated 08/06/2025, documented:
-BM Monitoring - Staff will monitor daily for bowel movements. Resident is independent with toileting, Team Member needs visual and/or verbal confirmation to ensure that constipation is not an issue. Task completed during the course of the day and charted during shift charting.
-Daily Vitals - Take daily: Blood Pressure Weight Pulse Respirations Temperature. Take vitals and record in daily tasks. Contact On Call for any of the following vitals: Pulse below 50 or above 100; Systolic BP (blood Pressure) (top number) lower than 80 or higher than 160; diastolic BP (bottom number) lower than 50 or higher than 110; weight loss or gain of more than 5 pounds since last month at this time; temp over 100.

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N 388	Continued From page 5 Resident 3's "Care History," dated 08/17/2025 to 10/17/2025, documented blood pressure readings but did not document weights, BMs, temperatures, pulse, or respirations. On 10/17/2025, at approximately 12:30 PM, Surveyor interviewed Administrator A, House Manager B and House Manager C. Surveyor explained his/her observation of Resident 3's personal information hanging on the outside of his/her bedroom door. Administrator A stated Resident 3 requested the documentation for his/her review but was supposed to keep it hanging in his/her bedroom. Administrator A advised House Manager B and House Manager C to inform staff that if Resident 3 moves the BP tracking form, they need to move it back inside his/her room. Surveyor stated Resident 3's ISP documented that s/he was to have daily monitoring in BM, blood pressure, weight, pulse, respirations, and temperature but the "Care History" form only documented BP. Administrator A stated the ISP had been set up incorrectly, as s/he does not have any physician orders to have vitals monitored daily. Resident 3's ISP should have been set up as monthly vital reviews which are done for every resident.	N 388		
N 415	83.37(2)(d) Documentation of medication administration. Documentation of medication administration. As required under s. DHS 83.42(1)(o), at the time of medication administration, the person administering the medication or treatment shall document in the resident record the name, dosage, date and time of medication taken or treatments performed and initial the medication	N 415		

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administration record. Any side effects observed by the employee or symptoms reported by the resident shall be documented. The need for any PRN medication and the resident ' s response shall be documented.

This Rule is not met as evidenced by:
Based on record review and interview, the provider did not ensure proper documentation on the Medication Administration Record (MAR) for 3 of 3 residents reviewed.

This deficiency was initially issued with Statement of Deficiency (SOD) JWG211, dated 07/27/2020, SOD GU6114, dated 03/15/2022, SOD GU6115, dated 08/25/2022, SOD GU6118, dated 11/13/2023, and SOD GU6119, dated 06/11/2024.

Resident 1's, Resident 2's and Resident 4's MARs contained NPV (no pass per vitals) code when the medication did not require specific vitals for the medication to be administered.

Resident 1's MAR documented administration of Hydrocodone Acetaminophen (APAP) when the medication was not available.

Findings include:

On 10/17/2025, Surveyor reviewed Resident 1's and Resident 2's MARs.

Example 1: Resident 1

Resident 1's MARs, dated 08/01/2025 to 10/17/2025, documented NPV: 08/19/2025, 08/21/2025, 08/26/2025, 08/31/2025, 09/01/2025 and 09/03/2025 8:00 AM dose for

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Hydrocortisone 1% cream
10/02/2025 8:00 AM dose for: Losartan 50 MG (milligram) tab, Amlodipine 5 MG tab, Acetaminophen 650 MG tab, Duloxetine 30 MG tab, Naproxen Sodium 220 MG tab
08/20/2025 8:00 AM dose for Hydrocodone APAP
08/26/2025 2:00 PM dose for Hydrocodone APAP

Resident 1's September 2025 MAR documented:
Hydrocodone APAP - Scheduled at 8:00 AM, 2:00 PM, 8:00 PM
09/21 7:28 AM - 'Other' - Not in Cart
09/21 1:06 PM - 'Other' - Not in Cart
09/21 8:00 PM dose documented as administered
09/22 7:13 AM - 'Hold' - Not in Cart
09/22 1:20 PM - 'Hold' - Not in Cart
09/22 8:00 PM dose documented as administered
09/23 7:41 AM - 'Hold' - On Order
09/23 1:21 PM - 'Hold' - Not in Cart

Resident 1's "Medication Count Log," dated 09/23/2025 to 10/17/2025, documented:
09/23 - 2:44 PM - Pharmacy Dispensed 90 - New Quantity 90

Example 2: Resident 2

Resident 2's MARs, dated 09/01/2025 to 10/17/2025, documented NPV:
09/05, 09/08, 09/15, 09/26 8:00 AM dose for Capsaicin cream
09/02, 09/14, 09/17, 09/22, 09/27, 09/28, 10/07, 10/16 8:00 PM dose for Capsaicin cream
09/05, 09/26, 10/06 8:00 AM dose for Fluticasone (nasal spray)

Example 3: Resident 4
Resident 2's MARs, dated 09/01/2025 to

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N 415	Continued From page 8 10/17/2025, documented NPV: 09/05, 09/08, 09/15, 09/26, 09/29, 10/06, 10/08 8:00 AM dose for Ammonium Lactate lotion On 10/17/2025, at approximately 12:30 PM, Surveyor interviewed Administrator A, House Manager B and House Manager C. Surveyor explained his/her observation of the MARs. Administrator A stated that staff were probably selecting NPV because it was the first option in the drop-down box for a rationale when not passing a medication. Administrator A stated staff would be retrained on the importance of verifying the medication that they are administering and the importance of accuracy on the MAR.	N 415		