STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017782	A. BUILDING: _____ B. WING _____	R-C 06/18/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MITCHELL MANOR OAK CREEK	8740 S OAK PARK DR OAK CREEK, WI 53154

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 06/18/2024, Surveyor completed a standard survey, verification visit, and complaint investigation at Mitchell Manor Oak Creek. As a result, the previous 4 deficiencies were corrected and 2 new deficiencies were identified. The complaint was unsubstantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee will be assessed. Census: 10	{N 000}		
N 499	83.45(3) Toxic substances. Toxic substances. The CBRF shall ensure that cleaning compounds, polishes, insecticides and toxic substances are labeled and stored in a secure area. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure cleaning compounds and toxic substances were securely stored in 1 of 1 area accessible to residents. Cleaning compounds and toxic substances were not securely stored in a dining room cupboard. Findings include: The facility was licensed on 01/01/2021 to care for 24 residents in the client groups of irreversible dementia/Alzheimer's, physically disabled, terminally ill, and advanced aged. On 06/14/2024, at 1:15 PM, Surveyor toured the facility with Registered Nurse B. In the dining room was an open concept kitchenette area. The cupboard under the sink was 2 bottles both	N 499		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 499	Continued From page 1 containing a blue liquid and an empty bottle of Lysol disinfectant spray. The cupboard did not contain a locking mechanism. Registered Nurse B threw away the bottle of Lysol and gave the other 2 bottles to a staff member to lock up. On 06/18/2024, at 11:30 AM, Surveyor interviewed Executive Director A. Executive Director A confirmed toxic substances were to be locked up.	N 499		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure 3 of 5 resident bathrooms had a safe water temperature. The water temperature in Resident 3's bathroom was 120.3° Fahrenheit (F). Findings include: The facility was licensed on 01/01/2021 to care for 24 residents in the client groups of irreversible dementia/Alzheimer's, physically disabled, terminally ill, and advanced aged.	N 617		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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N 617	Continued From page 2 On 06/14/2024, at 1:15 PM, Surveyor toured the facility with Registered Nurse B. Surveyor tested water temperatures and identified the following: -Resident 3's bathroom water temperature was 120.2 -Resident 4's bathroom water temperature was 117.1 -Resident 5's bathroom water temperature was 115.2 Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017.) On 06/18/2024, at 11:30 AM, Surveyor interviewed Executive Director A. Executive Director A confirmed the water temperature should have been under 115° F. Executive Director A reported the water was tested monthly by maintenance. Executive Director A reported s/he would speak with maintenance to ensure the water was kept at a safe temperature.	N 617		