Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018857	A. BUILDING: _____ B. WING _____	C 06/19/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ALPHA SENIOR CONCEPTS SUAMICO	13230 VELP AVENUE SUAMICO, WI 54313

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 06/19/2024, Surveyors conducted a complaint investigation and standard survey at Alpha Senior Concepts Suamico. The complaint was unsubstantiated. One deficiency was identified. Census: 23	N 000		
N 308	83.29(1)(b) Written information on services, charges Services and charges. Written information regarding services and charges. Before or at the time of admission, the CBRF shall provide written information regarding services available and the charges for those services to each resident, including persons admitted for respite care, or the resident ' s legal representative,. This information shall include any charges for services not covered by the daily or monthly rate, any entrance fees, assessment fees and security deposit. This Rule is not met as evidenced by: Based on record review and interview, the provider did not provide Resident 1 an admission agreement with written information regarding services and charges. Resident 1 moved from a sister facility to the current facility and an admission agreement was not provided. Findings include: On 06/19/2024, Surveyor reviewed Resident 1's record and noted Resident 1 moved from a sister facility and admitted to the current facility on 02/01/2023. Surveyor noted Resident 1's record contained an admission agreement to the sister facility. Resident 1's record did not contain evidence of an admission agreement with the	N 308		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 308	Continued From page 1 current facility. On 06/19/2024 at approximately 12:12 PM, Surveyors interviewed Regional RN B who stated a new admission agreement was not completed before or at the time of admission to Resident 1's current facility. Regional RN B acknowledged an admission agreement needed to be completed with Resident 1 for Alpha Senior Concepts Suamico.	N 308		