Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017968	A. BUILDING: _____ B. WING _____	R-C 10/03/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BERGEN MANOR CBRF	**522 WEST BERGEN DRIVE FOX POINT, WI 53217**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 10/03/2024, Surveyors completed a verification and complaint investigation at Bergen Manor. As a result, 16 previous deficiencies were corrected, and 1 deficiency was recited. The complaint was unsubstantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee will be assessed. Census: 7	{N 000}		
{N 637}	83.59(1)(g) Proper exit locations, sidewalks, driveways. All habitable floors shall have at least 2 exits providing unobstructed travel to the outside. Small class AA CBRFs licensed on or before the effective date of this section with no more than 2 habitable floors may have one exit from the second floor. Exits, sidewalks and driveways used for exiting shall be kept free of ice, snow, and obstructions. For facilities serving only ambulatory residents, the CBRF shall maintain a cleared pathway from all exterior doors to be used in an emergency to a public way or safe distance away from the building. For facilities serving semi-ambulatory and non-ambulatory residents, a CBRF shall maintain a cleared, hard surface, barrier-free walkway to a public way or safe distance away from the building for at least 2 primary exits from the building. All other required exits shall have at least a cleared pathway maintained to a public way or safe distance from the building. An exit door or walkway to a cleared driveway leading away from the CBRF also meets this requirement. This Rule is not met as evidenced by:	{N 637}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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{N 637}	Continued From page 1 Based on observation and interview, the provider did not ensure exits and driveways used for exiting were kept free of obstructions. One of 3 emergency exits prevented a clear, unobstructed exit path from the facility. This had the potential to affect 6 of 6 residents. Three residents utilized wheelchairs. This deficiency is being cited for a fifth time. See Statements of Deficiency (SOD) CUOK11, dated 09/20/2021, SOD CUOK12, dated 05/10/2022, SOD CUOK13, dated 05/23/2023, and SOD CUOK14, dated 02/22/2024. Findings include: The provider is licensed as a Class CNA (non-ambulatory) CBRF able to serve up to 8 residents within the client groups of emotionally disturbed/mental illness, advanced age, alcohol/drug dependent, physically disabled, traumatic brain injury, developmentally disabled, terminally ill, and irreversible dementia/Alzheimer's. On 09/10/2024, at 9:30 AM, Surveyors toured the facility. Surveyors observed the facility's driveway had multiple potholes and cracked pavement. The driveway had 1 pothole approximately 2.5 feet by 4 feet. There were multiple areas in the driveway with no pavement or loose gravel. The driveway entrance at the street had 3 potholes approximately 3 feet by 2 feet. On 09/10/2024 at approximately 10:00 AM, Surveyors interviewed Administrator A. Administrator A reported Licensee C had plans to fix the driveway, however the cities truck ruin the driveway. Administrator A reported Licensee C had gravel put in the potholes, but it did not last.	{N 637}		

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{N 637}	Continued From page 2 On 10/03/2024, at 9:30 AM, Surveyor interviewed Licensee C. Licensee C reported s/he was waiting for the construction near to home to finish before replacing the driveway. Licensee C reported s/he used a traffic bond material to help ensure the patches last longer than the gravel. Licensee C reported when the construction is finished, s/he would replace the driveway.	{N 637}		