STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016158	A. BUILDING: _____ B. WING _____	R-C 11/10/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARE PARTNERS ASSISTED LIVING ALTOONA	893 BRIAR LANE ALTOONA, WI 54720

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 11/06/2025, Surveyor conducted 2 complaint investigations and verification visit at Care Partners Assisted Living Altoona II. Data collection continued through 11/10/2025. Both complaints were substantiated. Two deficiencies were identified. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 19	{N 000}		
N 164	83.12(4)(b) Reporting when law enforcement is called. A CBRF shall send a written report to the department within 3 working days after any of the following occurs: Any time law enforcement personnel are called to the CBRF as a result of an incident that jeopardizes the health, safety, or welfare of residents or employees. The CBRF ' s report to the department shall provide a description of the circumstances requiring the law enforcement intervention. This reporting requirement does not apply to residents under the jurisdiction of government correctional agencies. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure a written report was sent to the department when law enforcement was called to the CBRF (community based residential facility) in response to an incident that jeopardized the health, safety, or welfare of residents on 10/17/2025. Findings include:	N 164		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 164	Continued From page 1 On 11/04/2025, the department received a complaint alleging illegal substances were found at the facility. On 11/06/2025, at approximately 11:20 AM, Surveyor interviewed Director B. When asked about any recent law enforcement interventions, Director B stated a backpack was found outside near the woods, between the 2 licensed facilities, both operating under the same licensee. Director B stated there was some paperwork and what appeared to be drugs inside of the backpack. Director B stated the police were contacted. Director B stated Caregiver D found the backpack and immediately notified Director B. Director B stated there was a piece of paper with a name on it inside of the backpack. When asked if the incident was reported to the department, Director B stated s/he would call Registered Nurse (RN) F to confirm. After speaking with RN F, Director B stated a report was not sent to the department because police did not have direct contact with the residents. At approximately 11:45 AM, Surveyors requested the staff schedule for both facilities. At approximately 2:10 PM, Surveyor reviewed the staff schedules. Caregiver E was primarily scheduled on the memory care side which was the licensed facility directly nextdoor. Caregiver D was scheduled on the memory care side 6:00 AM - 2:00 PM the day the backpack was found. At approximately 2:20 PM, Surveyor interviewed Caregiver D. Caregiver D stated s/he found a backpack outside in the grass and gave it to Director B. Caregiver D stated there was a piece of mail with a name on it and it was believed to be	N 164		

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N 164	Continued From page 2 the name of Caregiver E's significant other. On 11/10/2025, Surveyor requested police records from the Altoona Police Department. At 9:32 AM, Surveyor reviewed the police records that included the following: -An officer report for a "Drug Incident" reported on 10/17/2025. Under a "Circumstances" subsection, it read, in part, "DTMA DRUG-MARIJUANA, DTCO DRUG-COCAINE." The report included multiple supplemental narratives including an interview with Caregiver E. Caregiver E stated s/he had dated the person identified to have the mail in the backpack. S/he stated his/her significant other was not an employee but would be around him/her and would help take out the garbage. Caregiver E stated s/he had ended the relationship with the person. The provider did not ensure a written report was sent to the department when law enforcement was called to the CBRF to investigate a drug incident on 10/17/2025.	N 164		
N 170	83.12(5)(b) Notification: abuse and neglect allegations. The CBRF shall immediately notify the resident ' s legal representative when there is an allegation of physical, sexual or mental abuse, or neglect of a resident. The CBRF shall notify the resident ' s legal representative within 72 hours when there is an allegation of misappropriation of property. This Rule is not met as evidenced by: Based on record review and interview, the	N 170		

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N 170	Continued From page 3	N 170		

provider did not notify the resident's legal representative within 72 hours when there was an allegation of misappropriation of property.

Findings include:

On 10/02/2025, the department received a self-report from the provider indicating 5 residents had money taken from their personal funds that were kept in an office safe. A total of $339 was reported missing.

On 10/22/2025, the department received a complaint alleging misappropriation.

On 11/06/2025, at approximately 11:20 AM, Surveyor interviewed Director B. When asked about any recent law enforcement interventions, Director B stated s/he reported a theft incident involving resident funds. Director B stated corporate replaced the funds. When asked if the residents and legal decision makers were notified of the theft, Director B stated they were not. When asked who would be responsible for notifying them of theft, Director B stated it would have been him/her. Director B stated s/he did not want to cause them more worry. Director B stated s/he realized that was not the right decision.

On 11/10/2025, Surveyor requested police records from the Altoona Police Department.

At 9:32 AM, Surveyor reviewed the police records that included the following:

An officer report for a theft incident on 09/26/2025. Under an "Action Taken" section, it read, "Information documented, no suspects were identified." The report included the 5 residents that had money taken from their funds. The report

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N 170	Continued From page 4 read, in part, " ...the victims were not notified of the stolen funds."	N 170		