STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	310314	A. BUILDING: _____ B. WING _____	R-C 12/04/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BIRCH TERRACE	1109 CASWELL ST FORT ATKINSON, WI 53538

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 12/04/2023, the Bureau of Assisted Living, Southern Regional Office conducted a complaint investigation and verification visit at Birch Terrace, a CBRF located in Fort Atkinson, WI. As a result of the investigation, 1 violation of Chapter DHS 83 was issued. One violation is a repeat violation from previous SOD# D9HJ11 dated 08/01/2023. Two violations from previous SOD# D9HJ11 were corrected. The complaint was unsubstantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed.	{N 000}		
{N 481}	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe, clean and comfortable living environment. Three toilets that residents use were very dirty and soiled. This is a repeat violation from previous Statement	{N 481}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 481}	Continued From page 1 of Deficiency # D9HJ11 dated 08/01/2023. Findings include: On 12/04/2023 at 9:00 AM, Surveyor toured the physical environment. OBSERVATIONS: The roofing soffits were deteriorated above the front entry door and the wood portion appeared to be rotting. There were 2 toilets on the main level that residents use that were very dirty. The toilet seats had what appeared to be feces on them. The toilet on the lower level was dirty and the toilet seat had what appeared to be feces on it. There was a heating register in the living room that was dirty and rusty. On 12/04/2023 at 12:00 PM Surveyor discussed the above concern with Manager A. Manager A stated that there were a few residents that had been sick recently, but acknowledged that the bathrooms should be cleaned regularly. Manager A acknowledged that the heating registers needed to be fixed or replaced.	{N 481}		