STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016522	A. BUILDING: _____ B. WING _____	C 07/16/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROTOLOC NORTH NEW HOPE II	**133 W ELM STREET CHIPPEWA FALLS, WI 54729**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 07/15/2025, Surveyor conducted 2 complaint investigations at Brotoloc North New Hope II. Data was collected through 07/16/2025. Two of 2 complaints were substantiated. Two deficiencies were identified. One of the 2 deficiencies was a repeat deficiency. See Statement of Deficiency HJLY11, dated 09/04/2024. Census: 7	N 000		
N 491	83.44(2)(c) Interior floors, walls and ceilings. Every interior floor, wall and ceiling shall be clean and in good repair. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure every interior wall was clean and in good repair. The laundry room closet had a mold-like appearance inside it. This is a repeat deficiency. See Statement of Deficiency HJLY11, dated 09/04/2024. Findings include: On 05/20/2025, the Department received a complaint that alleged there was mold in the facility. On 07/15/2025 at approximately 1:30 p.m., Surveyor toured the house with Program Manager (PM) B. Surveyor observed the laundry room closet. The sheetrock and shelves were	N 491		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 491	Continued From page 1 removed from inside the closet. There was a mold-like appearance on the back of the sheetrock from the adjacent wall. On 07/15/2025 at approximately 1:50 p.m., Surveyor interviewed Administrator A on the phone. Administrator A told Surveyor s/he was not aware there was still mold in the laundry room closet. Surveyor emailed Administrator A a picture of the interior of the closet. On 07/16/2025, Administrator A emailed Surveyor, which read, in part: "I just finished meeting with my maintenance person ... [S/He] is cleaning the mold area with bleach water and Kilz (a mold and mildew resistant primer). Once [s/he] is sure there is no more mold or issues, [s/he] is going to sheetrock the closet."	N 491		
N 492	83.45(1)(a) Exterior areas. Exterior areas. The CBRF shall maintain the yard, any fences, sidewalks, driveways and parking areas of the CBRF in good repair and free of hazards. This Rule is not met as evidenced by: Based on observation and interview, the provider did not maintain their fence in good repair. Findings include: On 05/02/2025, the Department received a complaint that alleged the provider's fence was not in good repair. On 07/15/2025 at approximately 1:40 p.m., Surveyor observed the backyard with Program Manager (PM) B. The fence in the backyard was	N 492		

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N 492	Continued From page 2 knocked over, with parts of it lying on the ground. The fence between the garage and shed was missing panels. PM B told Surveyor the fence came down in the spring during a storm. On 07/16/2025, Administrator A emailed Surveyor, which read, in part: "I just finished meeting with my maintenance person ... [S/He] went to New Hope this morning and took the back fencing down and cleaned up the area."	N 492		