Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016719	A. BUILDING: _____ B. WING _____	C 04/16/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ORCHARD VIEW TERRACE	1423 N 4TH STREET NEW RICHMOND, WI 54017

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 04/11/2024, Surveyor conducted a complaint investigation and abbreviated licensure survey at Orchard View Terrace. Data was collected through 04/16/2024. Two of 2 complaints were unsubstantiated. Two violations were identified. Census: 32	N 000		
N 239	83.20(2)(a)-(d) Department-approved training courses. Standard Precautions. All employees who may be occupationally exposed to blood, body fluids or other moist body substances, including mucous membranes, non-intact skin, secretions, and excretions except sweat, whether or not they contain visible blood shall successfully complete training in standard precautions before the employee assumes any responsibilities that may expose the employee to such material. Fire safety. Within 90 days after starting employment, all employees shall successfully complete training in fire safety. First aid and choking. Within 90 days after starting employment, all employees shall successfully complete training in first aid and procedures to alleviate choking. Medication administration and management. Any employee who manages, administers or assists residents with prescribed or over-the-counter medications shall complete training in medication administration and management prior to assuming these job duties.	N 239		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 239	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 2 of 2 caregivers sampled completed fire safety training within 90 days of hire. Findings include: On 04/11/2024, Surveyor reviewed employee training records. Caregiver A was hired on 10/26/2023 and Caregiver B was hired on 09/23/2023. Neither record included evidence of Department-approved fire safety training or an exemption for this training requirement. At 2:15 PM, Surveyor interviewed Nurse Supervisor (NS) C. NS C stated s/he realized on 04/11/2024 that Caregiver A and Caregiver B had not completed fire safety training. NS C said both would complete the training on 04/12/2024. On 04/16/2024, Surveyor reviewed the Community-Based Care and Treatment Training Registry and found Caregiver A and Caregiver B completed fire safety training on 04/12/2024.	N 239		
N 283	83.26(1) Documentation of required employee training The CBRF shall maintain documentation of all employee training under s. DHS 83.21 and task specific training under s. DHS 83.22 and shall include the name of the employee, the name of the instructor, the dates of training, a description of the course content, and the length of the training.	N 283		

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N 283	Continued From page 2 This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure required employee training documentation included the name of the instructor, date of training, description of course content, and length of training, for 2 of 2 staff sampled (Caregiver A and Caregiver B). Findings include: On 04/11/2024, Surveyor reviewed employee training records. Caregiver A was hired on 10/26/2023 and Caregiver B was hired on 09/25/2023. Neither employee had evidence of resident rights training or challenging behavior training within 90 days of hire. Both employees had a training checklist with 44 line items. One of the line items was "Policy and Procedure Manual." The checklist instructions read: "Trainer to initial line when complete Give to nurse manager when all areas are complete (Have [sic] complete within 3 days of training)." Nurse Supervisor (NS) C signed Caregiver A's training checklist, indicating training was completed on 11/01/2023. NS C signed Caregiver B's checklist on 10/01/2023. At approximately 3:00 PM, Surveyor interviewed NS C. NS C stated new employees received resident rights training and challenging behavior training with NS C within 1 week of hire. NS C stated s/he reviewed a policy binder with new employees which included training on both topics. NS C provided the binder to Surveyor for review; the binder did include training materials for both training topics. NS C stated that after an employee reviewed the binder with NS C, NS C	N 283		

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N 283	Continued From page 3 checked off the line item "Policy and Procedure Manual" on the training checklist. NS C stated s/he did not retain other documentation for these required training topics.	N 283		