

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0015847	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/01/2024
NAME OF PROVIDER OR SUPPLIER DARBOY ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE N9520 SILVER CT APPLETON, WI 54915		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments A standard survey was conducted at Darboy Assisted Living on 04/30/2024 with information gathered through 05/01/2024. As a result of this survey 1 deficiency was identified. Census: 8	N 000		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and staff interviews the provider did not ensure hot water temperatures in resident bathing and toilet areas did not exceed 115 degrees F (Fahrenheit) having the potential to affect all 8 residents. Temperatures were noted up to 129 degrees F. Findings include: This facility serves residents who are advanced aged, terminally ill, developmentally disabled, physically disabled, have mental illness or emotional disturbance and who have irreversible dementia or Alzheimer's. On 04/30/2024, Surveyor tested hot water temperatures in resident bathroom areas. At	N 617		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 617	Continued From page 1 10:30 a.m. the water in the hand sink of the resident bathroom next to the dining room tested at 129 Degrees F which was confirmed with CG (Caregiver) - B. LIC (Licensee) - C was present and indicated the water temperature would be adjusted. At 1:00 p.m., Surveyor tested the water temperature again in this bathroom and found it to be 122 Degrees F which was confirmed with CG - B. CG - B confirmed this bathroom can be used by residents. During exit on 04/30/2024 at approximately 1:30 p.m., ADM (Administrator) - A verified the water temperatures should be 115 Degrees F or less. Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017.)	N 617		