Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015401	A. BUILDING: _____ B. WING _____	01/18/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
A BETTER LIVING FAMILY SERVICES SITE 7	8710 W LYNX AVE MILWAUKEE, WI 53225

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 01/18/2024, Surveyor conducted a desk review for A Better Living Family Service Site 7. One deficiency was identified.	M 000		
M 122	88.03(4)(b) RENEWAL REQUIREMENTS To renew a license, the licensee shall submit to the licensing agency not less than 30 days prior to the date of expiration of the current license, a completed application form, a new program statement if there have been any program changes, the licensure fee required under s. 50.033(2), Stats., and any required fee for a criminal records check. If the license is not renewed, the licensing agency shall give the licensee written notice before expiration of the license. The notice shall clearly and concisely state the reasons for not renewing the license and shall inform the licensee of the opportunity for a hearing under sub. (7). This Rule is not met as evidenced by: Based on record review and interview via email correspondence, the licensee did not ensure the biennial report and license fee were submitted to the department within 30 days prior to the license expiration date. Findings include: On 11/28/2022, the department sent a notice to Licensee A informing them the license for A Better	M 122		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 122	Continued From page 1 Living Family Service Site 7, would expire on 01/31/2023. The notice indicated the biennial report and license fee were due to the department by 01/01/2023. On 01/17/2023, the department sent a second notice to Licensee A by email, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 03/02/2023, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 01/17/2023, the department received a confirmation of delivery. On 11/27/2023, the department sent a third notice to Licensee A by email, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 03/02/2023, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 11/27/2023, the department received a confirmation of delivery. On 11/27/2023, the department sent a fourth notice to Licensee A by certified letter, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 03/02/2023, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 11/30/2023, the department received a confirmation of delivery.	M 122		

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M 122	Continued From page 2 On 11/28/2023, the department received an email from Licensee A indicating Licensee A believed s/he paid the license fee and reported s/he would send a photo of the processed check. On 12/04/2023, Licensee A emailed the photo of the processed check. On 12/04/2023, the department identified the copy of the processed check Licensee A sent was for another licensed facility of his/hers which was due at the same time as this facility. The department replied to Licensee A and informed him/her the license fee and biennial report for this facility was past due. No further response was received. On 01/18/2024, Surveyor reviewed department records and found no evidence a biennial report and license fees were received from the provider. The license expired on 01/31/2023.	M 122		