

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0017201	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 01/22/2025
NAME OF PROVIDER OR SUPPLIER GRAND AVENUE ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 620 GRAND VIEW AVENUE BLAIR, WI 54616		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 01/21/2025, Surveyor conducted a complaint investigation and standard survey at Grand Avenue Assisted Living. Data collection continued through 01/22/2025. The complaint was unsubstantiated. One deficiency was identified. This is a repeat violation. See Statement of Deficiency (SOD) P3BL11, dated 10/18/2022. Census: 10	N 000		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the temperature of water fixtures used by residents did not exceed 115 degrees Fahrenheit. This is a repeat deficiency. See Statement of Deficiency (SOD) P3BL11, dated 10/18/2022. Findings include:	N 617		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 617	Continued From page 1 The provider is licensed to care for up to 12 residents in the client groups of advanced aged, irreversible dementia/Alzheimer's disease, physically disabled, and terminally ill. Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017.) On 01/21/2025, at approximately 12:20 PM, Surveyor checked the water temperature at the faucet in Resident 2's kitchenette sink. The hot water reached a temperature of 118° Fahrenheit (F). At 1:00 PM, Surveyor checked the water temperature at the faucet in Resident 3's bathroom. The hot water temperature reached a temperature of 118° F. At 2:43 PM, Surveyor checked the water temperature at the faucet in Resident 1's bathroom. The hot water reached a temperature of 127° F. At 3:15 PM, Surveyor interviewed Administrator A and Nurse Manager (NM) B. Surveyor shared water temperature findings. NM B stated the	N 617		

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N 617	Continued From page 2 mixing valve had been worked on within the last 6 months. Administrator A stated the cold and hot water lines had gotten switched at one point but that was corrected. Administrator B stated s/he would follow up with maintenance to ensure water temperatures were in a safe range.	N 617			