Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015113	A. BUILDING: _____ B. WING _____	C 11/15/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ANGEL HEART HOME LLC	**7906 N GRANVILLE ROAD MILWAUKEE, WI 53224**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 11/15/2024, Surveyor conducted a standard survey and 1 complaint investigation. One deficiency was identified. One complaint was substantiated. Census: 4	M 000		
M 330	88.05(3)(o) HOME NOT BE USED FOR OTHER BUSINESS The home shall not be used for any business purpose that regularly brings customers to the home so that the residents' use of the home as their residence or the resident's privacy is adversely affected. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the facility was not used for another business purpose which regularly brought customers to the home. The home was being used as an Airbnb. Findings include: On 08/13/2024, the department received a complaint alleging the facility was being used as an Airbnb resulting in too much noise which often disturbed the Adult Family Home (AFH) residents. On 11/15/2024, at 9:30 AM, Surveyor arrived at the facility and observed the following 2 signs posted on the front of the home: 1) "Guests Follow This Sidewalk to Back." 2) "Private Resident Area Do Not Enter."	M 330		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 330	Continued From page 1 At 9:45 AM Surveyor toured the facility and observed the following: -At the bottom landing of the basement level stairway was additional signage which read, "Private Resident Area Do Not Enter." -The lower level of the staircase was covered with a black curtain to discouraged tenants of Airbnb from crossing into residents' space. On 11/15/2024, at approximately 12:30 PM, Surveyor interviewed Licensee A. Licensee A confirmed the lower level of the home was utilized as an Airbnb. Licensee A reported s/he was recently made aware of the code requirement which prohibited having another business operate out of a licensed AFH and was planning to apply for a community based residential facility license to include residents on the lower level.	M 330		