| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 0015141 | A. BUILDING: _____ B. WING _____ | C 01/22/2025 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| **BEST CARE RESIDENTIAL AFH** | **2001 CENTER STREET RACINE, WI 53403** |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| M 000 | INITIAL COMMENTS<br><br>From 01/21/2025 to 01/22/2025, Surveyor conducted a standard survey and complaint investigation at Best Care Residential AFH, an AFH in Milwaukee.<br><br>One deficiency was identified.<br><br>The complaint was unsubstantiated.<br><br>Census: 2 | M 000 | | |
| M 570 | 88.10(3)(l) Safe Physical Environment<br><br>Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interview, the provider did not ensure residents were safeguarded from environmental hazards. The home's water temperature exceeded 120 degrees F.<br><br>Findings include:<br><br>On 01/21/2025 at approximately 10:00 a.m., Surveyor tested the water temperature of the provider's bathroom located on the main floor. | M 570 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
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|---|---|---|---|---|
| M 570 | Continued From page 1<br><br>Surveyor's thermometer read a temperature peaking at 129.7 degrees F.<br><br>"Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017).<br><br>On 01/21/2025 at approximately 10:15 a.m., Surveyor interviewed Supervisor B and asked if s/he had access to a thermometer in the home and if staff monitored the temperature. Supervisor replied, "No. We don't temp [the water]."<br><br>On 01/22/2025 at approximately 2:30 p.m., Surveyor reviewed concern regarding the home's water temperature with Licensee A. Licensee A stated the water temperature had been turned up the day prior when the furnace was inspected and that s/he was the one who monitored the water temperatures. | M 570 | | |