Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017334	A. BUILDING: _____ B. WING _____	04/15/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SISTERS LOVING ARMS	4500 N 71ST ST MILWAUKEE, WI 53218

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 04/15/2026, Surveyor conducted an abbreviated survey at Sisters Loving Arms. Two deficiencies were identified. One of 2 was a repeat deficiency (see Statement of Deficiency JX3C11, dated 03/23/2021). Census : 2	M 000		
M 290	88.05(3)(e)2.b INSPECTIONS-GAS FURNACE A gas furnace shall be inspected and serviced every 3 years by a heating contractor or local utility company. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the gas furnace was inspected and serviced every 3 years by a heating contractor or local utility company. Findings include: On 04/15/2026, Surveyed reviewed the documents related to the furnace. The documents showed that a new furnace was installed on 11/01/2021. There were no documents showing the furnace being inspected since then. On 04/15/2026 at 11:00 AM, Surveyor interviewed Licensee A. Licensee A stated s/he was not aware of the requirement to have the furnace inspected every three years, and would call the furnace company and request they come out to inspect the furnace as soon as possible.	M 290		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 570	Continued From page 1	M 570		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe physical environment by ensuring water temperatures were kept at a safe temperature for 2 of 2 residents. The hot water temperature in the bathroom was 141.3° Fahrenheit (F). This is a repeat deficiency. See Statement of Deficiency JX3C11, dated 03/23/2021. Findings include: This facility was licensed to serve up to 4 ambulatory residents with primary diagnoses of advanced aged, developmentally disabled, emotionally disturbed/mental illness, irreversible dementia/Alzheimer's, physically disabled and public funding. On 04/15/2026, at 10:45 AM, Surveyor tested the water temperature in the bathroom sink faucet. The water temperature was 141.3° F.	M 570		

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M 570	Continued From page 2 "Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g. second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability." (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017) On 04/15/2026, at 11:00 AM, Surveyor interviewed Licensee A. Licensee A confirmed the code requirement. Licensee A reported s/he was unaware the water temperature was too high. Licensee A stated s/he would ensure the water heater was set correctly.	M 570		