STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018856	A. BUILDING: _____ B. WING _____	R-C 07/31/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ALPHA ASSISTED LIVING AND MEMORY CARE HOW/	2723 LINEVILLE ROAD HOWARD, WI 54313

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{N 000}	Initial Comments On 07/24/2025, with information gathered through 07/31/2025, Surveyors conducted a verification visit and 1 complaint investigation at Alpha Assisted Living and Memory Care in Howard. All previous deficiencies were corrected. One (1) of 1 complaint was substantiated. As a result of the survey, 2 deficiencies will be issued. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 38	{N 000}		
N 415	83.37(2)(d) Documentation of medication administration. Documentation of medication administration. As required under s. DHS 83.42(1)(o), at the time of medication administration, the person administering the medication or treatment shall document in the resident record the name, dosage, date and time of medication taken or treatments performed and initial the medication administration record. Any side effects observed by the employee or symptoms reported by the resident shall be documented. The need for any PRN medication and the resident ' s response shall be documented. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure at the time of medication administration, the person administering the medication documented and initialed the MAR	N 415		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 415	Continued From page 1 (medication administration record) for 1 of 2 (Resident 1) residents reviewed. Resident 1's June 2025 MAR contained 6 days where staff did not document if Resident 1 refused/received medications or treatments. Resident 1's July 2025 MAR contained 2 days where staff did not document if Resident 1 refused/received medications or treatments. Findings Include: On 07/09/2025, the Department received complaints regarding medication administration. On 07/24/2025, Surveyor conducted an onsite visit to the facility. A sample of resident records were requested, including the resident record of Resident 1. Surveyor reviewed Resident 1's June and July 2025. Review of the MARs showed days where medication administration was not documented as indicated by no medication passer's initials on specific dates. RESIDENT 1: Missing Documentation on MARs: Memantine HCL 10mg(milligram) tablet take 1 tablet by mouth 2 times daily: 9PM dose on 06/17/2025, 06/24/2025 Atorvastatin 40mg take 1 tablet by mouth every night: 9PM dose on 06/17/2025, 06/24/2025 Lantus Solo 100u/ml (units/milliliters) inject 26 units into the skin every morning: 8:30AM dose on 07/13/2025	N 415		

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N 415	Continued From page 2 Lidocaine 5% patch place 1 patch onto the skin daily remove 12 hours later or as directed by MD (medical doctor): 9PM removal on 06/17/2025, 06/21/2025, 06/24/2025 Carvedilol 6.25mg tablet take one tablet by mouth 2 times a day: 9PM dose on 06/17/2025, 06/24/2025 Novolog flexpen inject 4 units before each meal: 5PM dose on 06/19/2025 Novolog flexpen inject 3 units before each meal: 9AM dose on 07/13/2025 12PM dose on 06/29/2025 5PM dose on 07/14/2025 Donepezil HCL 23mg tablet take one tablet at bedtime: 8PM dose on 06/17/2025 Metronidazole 0.75% gel apply topically 2 times a day: 8PM dose on 6/11/2025, 06/17/2025 Trazadone 50mg tablet take 1/4 tablet (12.5mg) by mouth at bedtime: 8PM dose on 06/17/2025 Cranberry Conc 500mg softgel take one capsule 2 times a day: 8PM dose on 06/17/2025 AZO D-Mannose capsule 500mg take one capsule 2 times a day: 8PM dose on 06/17/2025 Quetiapine Fumurate 50mg take one tablet three times daily:	N 415		

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N 415	Continued From page 3 8PM dose on 06/17/2025 On 07/29/2025 at 1:30 PM, Surveyor interviewed Director A. Director A verified the MAR did not contain staff initials on the dates above.	N 415		
N 431	83.38(1)(g) Health monitoring. As appropriate, the CBRF shall teach residents the necessary skills to achieve and maintain the resident ' s highest level of functioning. In addition to the assessed needs as determined under s. DHS 83.35(1), the CBRF shall provide or arrange services adequate to meet the needs of the residents in all of the following areas: Health monitoring. 1. The CBRF shall monitor the health of residents and make arrangements for physical health, oral health or mental health services unless otherwise arranged for by the resident. Each resident shall have an annual physical health examination completed by a physician or an advanced practice nurse as defined in s. N 8.02(1), unless seen by a physician or an advanced practice nurse as defined in s. N 8.02(1) more frequently. 2. When indicated, a CBRF shall observe residents ' food and fluid intake and acceptance of diet. The CBRF shall report significant deviations from normal food and fluid intake patterns to the resident ' s physician or dietician. 3. The CBRF shall document communication with the resident ' s physician and other health care providers, and shall record any changes in the resident ' s health or mental health status in the resident ' s record. This Rule is not met as evidenced by: Based on record review and interview, the	N 431		

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N 431	Continued From page 4	N 431		

provider did not communicate with the physician for 1 of 1 (Resident 1) resident reviewed when the physician requested an update on Resident 1's health condition.

Resident 1's physician requested the facility fax current blood sugars, medication list and insulin dosing. Resident 1's record did not contain documentation the provider faxed the physician with this information.

Findings Include:

On 07/09/2025, the department received a complaint regarding medication administration.

On 07/24/2025, Surveyor conducted an onsite visit to the facility. A sample of residents was selected including the resident record of Resident 1.

Resident 1 was admitted to the facility on 11/05/2022 with diagnoses to include Type 2 diabetes/insulin dependent; alzheimer's disease, and depression.

Surveyor reviewed Resident 1's physician orders and the following was noted:
-On 06/25/2025, Resident 1's physician requested the facility, "Fax blood sugars, med [medication] list, and insulin dosing to clinic on Wednesday 7/2/25. Fax number: [xxx-xxx-xxxx]"

On 07/29/2025 at 1:30 PM, Surveyor interviewed Director A who indicated the AM (morning) supervisor said s/he remembers faxing the physician with the information but they can't find the fax. Director A stated s/he would look again and email Surveyor if s/he finds it.

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N 431	Continued From page 5 On 07/31/2025 at 8:30 AM, Surveyor received an email from Director A stating, "We did not find the fax to the MD [AM Supervisor] said [s/he] remembered faxing."	N 431		