Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018757	A. BUILDING: _____ B. WING _____	C 02/24/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VITACARE LIVING - SPOONER I	N4810 HILL DRIVE SPOONER, WI 54801

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 02/24/2025, Surveyor conducted a complaint investigation at Vitacare Living - Spooner I. One of 2 complaints was substantiated. One violation was identified. Census: 15	N 000		
N 239	83.20(2)(a)-(d) Department-approved training courses. Standard Precautions. All employees who may be occupationally exposed to blood, body fluids or other moist body substances, including mucous membranes, non-intact skin, secretions, and excretions except sweat, whether or not they contain visible blood shall successfully complete training in standard precautions before the employee assumes any responsibilities that may expose the employee to such material. Fire safety. Within 90 days after starting employment, all employees shall successfully complete training in fire safety. First aid and choking. Within 90 days after starting employment, all employees shall successfully complete training in first aid and procedures to alleviate choking. Medication administration and management. Any employee who manages, administers or assists residents with prescribed or over-the-counter medications shall complete training in medication administration and management prior to assuming these job duties.	N 239		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 239	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 2 of 4 caregivers sampled completed Department-approved training. Caregiver C and Caregiver D did not complete a first aid and choking course within 90 days of hire. Findings include: On 02/24/2025, Surveyor reviewed 4 employee records. Caregiver C was hired on 10/02/2024 and Caregiver D was hired on 11/05/2024. Neither employee record included training exemptions or evidence of successful completion of a Department-approved first aid and choking course. On 02/24/2025, Surveyor reviewed the Wisconsin Training Registry. Both employees were on the registry, but neither of their accounts provided evidence that they completed a first aid and choking course. On 02/24/2025 at 1:00 PM, Surveyor interviewed Executive Director (ED) A and Assistant Executive Director (AED) B. AED B said Caregiver C and Caregiver D did not have training exemptions. AED B stated Caregiver C was scheduled to complete the first aid and choking course on 10/16/2024. AED B stated s/he believed Caregiver C completed the course but the provider's trainer did not submit the required information to the Wisconsin Training Registry. AED B said the trainer who taught the first aid and choking class was no longer affiliated with the provider. AED B confirmed Caregiver D had not completed the first aid and choking course.	N 239		