STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	111073	A. BUILDING: _____ B. WING _____	R-C 03/12/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SIENNA CREST OREGON	981 PARK ST OREGON, WI 53575

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 03/12/2024, Surveyor completed a standard survey and verification visit at Sienna Crest Oregon. Two deficiencies were identified. The deficiency from statement of deficiency (SOD) H75G13, dated 06/27/2022 was substantially corrected. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 17	{N 000}		
N 239	83.20(2)(a)-(d) Department-approved training courses. Standard Precautions. All employees who may be occupationally exposed to blood, body fluids or other moist body substances, including mucous membranes, non-intact skin, secretions, and excretions except sweat, whether or not they contain visible blood shall successfully complete training in standard precautions before the employee assumes any responsibilities that may expose the employee to such material. Fire safety. Within 90 days after starting employment, all employees shall successfully complete training in fire safety. First aid and choking. Within 90 days after starting employment, all employees shall successfully complete training in first aid and procedures to alleviate choking. Medication administration and management. Any employee who manages, administers or assists residents with prescribed or over-the-counter medications shall complete training in medication administration and management prior to	N 239		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 239	Continued From page 1 assuming these job duties. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 2 employees reviewed obtained all department approved training as required. Caregiver C did not have training in First Aid and Choking and Fire Safety within 90 days after starting employment. Findings include: On 03/12/2024, Surveyor reviewed employee records to verify compliance with department approved training requirements. Surveyor requested training records from Manager B for Caregiver C. First Aid and Choking The record for Caregiver C, hired 11/28/2023, did not contain evidence of training or evidence of meeting an exemption for First Aid and Choking. Fire Safety The record for Caregiver C, hired 11/28/2023, did not contain evidence of training or evidence of meeting an exemption for Fire Safety. On 03/12/2024, Surveyor verified Caregiver C was not on the Community-Based Care and Treatment training registry for first aid and choking and fire safety.	N 239		

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N 239	Continued From page 2 On 03/12/2024 at 2:00 PM, Surveyor interviewed Administrator A and Manager B. Manager B stated Caregiver C is a high-school student and does not work that often, so getting him/her scheduled for required training's had been challenging. Manager B stated one of their CBRF trainers had recently left, so the provider was exploring new options to get CBRF trainings completed. Manager B stated Caregiver C would complete the above training's over his/her spring break.	N 239		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the bath and toilet areas had a safe water temperature affecting 2 of 2 residents sinks checked. The facility is licensed to care up to 24 residents in the client groups of irreversible dementia/Alzheimer's and advanced age. Findings include:	N 617		

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N 617	Continued From page 3 On 03/12/2024, Surveyor toured the facility. Surveyor tested the water temperature in resident bathrooms and identified the following: -At 1:50 PM, Resident 1's bathroom sink temperature reading was 126 degrees Fahrenheit. -At 1:55 PM, Resident 2's bathroom sink temperature reading was 126 degrees Fahrenheit. On 03/12/2024 at 2:00 PM, Surveyor interviewed Administrator A and Manager B. Administrator A and Manager B acknowledged an understanding of the concerns. Manager B stated staff completed monthly checks. Administrator A stated s/he wondered if one of the mixing valves was failing. Administrator A stated s/he would address the hot water as soon as possible. Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017.)	N 617		