STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	111073	A. BUILDING: _____ B. WING _____	R-C 08/12/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SIENNA CREST OREGON	981 PARK ST OREGON, WI 53575

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 08/12/2024, Surveyors conducted a verification visit at Sienna Crest Oregon. One deficiency was identified. One of 1 deficiency is a repeat violation. See statement of deficiency (SOD) H75G14, dated 03/12/2024. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 23	{N 000}		
{N 617}	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the bath and toilet areas had a safe water temperature affecting 4 of 4 resident sinks checked. The facility is licensed to care up to 24 residents in the client groups of irreversible dementia/Alzheimer's and advanced age. This is a repeat deficiency. See statement of	{N 617}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 617}	Continued From page 1 deficiency (SOD) H75G14, dated 03/12/2024. Findings include: On 08/12/2024, Surveyors toured the facility. Surveyors tested the water temperature in resident bathrooms and a community bathroom. The following was found: -At 8:35 AM, Resident 1's bathroom sink temperature reading was 124 degrees Fahrenheit. -At 8:40 AM, in a community bathroom sink the temperature reading was 124 degrees Fahrenheit. -At 8:55 AM, Resident 3's bathroom sink temperature reading was 128 degrees Fahrenheit. -At 9:17 AM, Resident 4's bathroom sink temperature reading was 124 degrees Fahrenheit. On 08/12/2024 at 9:56 AM, Surveyors interviewed Administrator A and Manager D. Administrator A acknowledged an understanding of the concerns but noted s/he had a plumber come out after March 2024's survey. Administrator A stated s/he would follow up with the plumber and turn down the water heater. Exposure to hot water is a potential environmental danger for residents. Elderly residents and residents with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at	{N 617}		

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{N 617}	Continued From page 2 particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA Publication-01942, Hot Water Temperatures in Adult Family Homes, August 2017.)	{N 617}		