STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	410443	A. BUILDING: _____ B. WING _____	C 12/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CLARITY CARE SHAWANO AVE APARTMENTS	1297 SHAWANO AVE GREEN BAY, WI 54303

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 12/11/2025 with additional information gathered through 12/12/2025, Surveyor conducted a standard survey and complaint investigation at Clarity Care Shawano Avenue Apartments. As a result, 2 deficiencies were identified. One (1) of 1 complaint was unsubstantiated. Census: 7	N 000		
N 407	83.37(1)(h) Scheduled psychotropic medications. Scheduled psychotropic medications. When a psychotropic medication is prescribed for a resident, the CBRF shall do all of the following: 1. Ensure the resident is reassessed by a pharmacist, practitioner or registered nurse, as needed, but at least quarterly for the desired responses and possible side effects of the medication. The results of the assessments shall be documented in the resident ' s record as required under s. HFS 83.42(1)(q). 2. Ensure all resident care staff understands the potential benefits and side effects of the medication. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure scheduled psychotropic medications were reviewed at least quarterly for the desired responses and possible side effects by a pharmacist, practitioner or registered nurse for 1 of 1 resident reviewed. Resident 1's Trazodone use was not reviewed quarterly by a registered nurse (RN), practitioner or pharmacist.	N 407		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 407	Continued From page 1 Findings include: On 12/11/2025, Surveyor conducted a standard survey and complaint investigation at the facility. On 12/11/2025 at 1:15 PM, Surveyor reviewed Resident 1's record provided by Division Administrator (DA) B. The following was identified: -Resident 1 admitted to the facility on 06/12/2024 with diagnoses to include, but are not limited to, type II diabetes, vascular dementia, hemiplegia affecting right dominant side, hypertension, acute kidney failure, asthma, depression and schizoaffective disorder. Resident 1 had a legal representative and a managed care organization. -Resident 1's physician order from 11/27/2024 included Trazodone HCl 50 MG oral tablet and the instructions were to "Take 1 tablet (50 mg total) by mouth every night at bedtime" for insomnia. On 11/18/2025, a new physician order reflected Trazodone 100 mg tablets to "Take 1 tablet (100 mg) by mouth at bedtime." Resident 1's medication administration record (MAR) from 08/01/2025 to 11/18/2025 confirmed s/he was administered scheduled Trazodone 50 mg tablets at 8:00 PM daily. Resident 1's record did not contain psychotropic reviews for the 1st, 2nd or 3rd quarters of 2025. On 12/11/2025 at 1:50 PM, Surveyor interviewed DA B who confirmed s/he did not have any quarterly reviews of psychotropic medications since Resident 1's admission. On 12/12/2025 at 11:30 AM, Surveyor interviewed DA B who stated Resident 1's electronic record	N 407		

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N 407	Continued From page 2 has since been updated to reflect quarterly psychotropic reviews going forward.	N 407		
N 502	83.46(1)(a) Comfortable and safe temperatures A CBRF shall maintain comfortable and safe temperatures. The CBRF shall provide tempered air at all times to eliminate cold air drafts. The heating system shall be capable of maintaining temperatures of 74º F. in areas occupied by residents. This Rule is not met as evidenced by: Based on observations and interviews, the provider did not maintain comfortable temperatures. The heating system did not maintain temperatures of 74 degrees F (Fahrenheit) in areas occupied by Residents 1 and 2. On 12/11/2025 during the survey visit, Resident 1's room temperature measured 66 degrees F and Resident 2's room temperature measured 66.5 degrees F. Findings include: On 12/11/2025, Surveyor conducted a standard survey and complaint investigation at the facility. At 10:25 AM, during a tour of the facility accompanied by Direct Support Professional (DSP) A, Surveyor entered Resident 1's room and noted the room felt very cold and drafty. During an interview, Resident 1 stated, "I am	N 502		

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N 502	Continued From page 3	N 502		

cold. I am always cold. I would like it warmer in here." While interviewing Resident 1, Surveyor set a thermometer on a table nearby. Surveyor checked the thermometer approximately 5 minutes later and observed the temperature of Resident 1's room to be 66 degrees F. DSP A confirmed Resident 1's room was cold and s/he did not know how to control the temperature in his/her room.

At 10:35 AM, Surveyor entered Resident 2's room and noted the room felt very cold and was similar in temperature to Resident 1's room. Surveyor interviewed Resident 2 who acknowledged his/her room was cold. Surveyor noted Resident 2 was wearing a winter hat and a sweatshirt. While interviewing Resident 2, Surveyor set a thermometer on a dresser nearby. Surveyor checked the thermometer approximately 5 minutes later and observed the temperature of Resident 2's room to be 66.5 degrees F. DSP A confirmed Resident 2's room was cold and s/he would inform management.

At approximately 10:40 AM, while speaking with Resident 2 in his/her room, Division Administrator (DA) B arrived at the facility. Surveyor expressed heating concerns in both Residents 1 and 2's rooms and showed him/her the temperature reading on Surveyor's thermometer. DA B acknowledged the concern and stated s/he would contact maintenance and let them know.

On 12/11/2025 at 2:50 PM, Surveyor interviewed DA B who stated maintenance will be stopping by the facility to address the heating concern.

On 12/12/2025 at 11:30 AM, Surveyor interviewed DA B who reported maintenance was able to determine Resident 1's thermostat which also

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N 502	Continued From page 4 controls the temperature in Resident 2's room was not working properly and a part needed to be replaced. S/he stated they are hoping to have it corrected today.	N 502		