STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015906	A. BUILDING: _____ B. WING _____	R-C 03/17/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CIEL OF SHOREWOOD	1111 E CAPITOL DR SHOREWOOD, WI 53211

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 03/17/2026, Surveyor conducted a standard survey, 2 verification visits and 1 complaint investigation at Ciel of Shorewood for Statement of Deficiency (SOD) Z7L211 and HYC915. One deficiency was identified. One of 1 was a repeat deficiency from SOD HYC915, dated 01/30/2025. One complaint was substantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee will be assessed. Census: 13	{N 000}		
{N 219}	83.17(1) Licensee conduct caregiver background check Caregiver background check. At the time of hire, employment or contract and every 4 years after, the licensee shall conduct and document a caregiver background check following the procedures in s. 50.065, Stats., and ch. DHS 12. A licensee shall not employ, contract with or permit a person to reside at the CBRF if the person has been convicted of the crimes or offenses, or has a governmental finding of misconduct, found in s. 50.065, Stats., and ch. DHS 12, Appendix A, unless the person has been approved under the department ' s rehabilitation process as defined in ch. DHS 12. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure a caregiver background	{N 219}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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{N 219}	Continued From page 1 check (CBC) was completed for 1 of 3 employees reviewed. Caregiver C did not have a complete CBC on file and was on the caregiver misconduct registry for neglect since 04/21/2021. This is a repeat deficiency. See Statement of Deficiency (SOD) HYC915, dated 01/30/2025. Findings include: According to The Wisconsin Caregiver Program Manual (P-00038), Wis. Stat. Ch. 50, and Wis. Admin. Code Ch. 12, a complete CBC, at minimum, consists of: 1) A completed DHS form F-82064, Background Information Disclosure (BID). 2) A response from the Department of Justice (DOJ). 3. The Governmental Findings Report (GFR) letter to alert the employers to findings, restrictions and licenses from the Department of Health Services (DHS). On 01/29/2026, the Department received a complaint alleging a caregiver worked in the facility with allegations of neglect. On 03/17/2026, Surveyor reviewed employee records and identified the following: Caregiver C was hired on 09/09/2025. Caregiver C's record included a BID, not dated, which did not indicate they had history which prohibited them from working as a caregiver. Their file did not contain a GFR letter. Surveyor requested the GFR letter from the provider who obtained a copy dated the same day, 03/17/2026. The GFR letter indicated Caregiver C had "Findings of neglect on 04/21/2021," which, "may prohibit employment."	{N 219}		

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CIEL OF SHOREWOOD	**1111 E CAPITOL DR SHOREWOOD, WI 53211**

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{N 219}	Continued From page 2 On 03/17/2026, Surveyor reviewed The Wisconsin Caregiver Misconduct Registry and searched for Caregiver C. Caregiver C had a finding of neglect and was placed on the Wisconsin Caregiver Misconduct Registry on 04/21/2021. The webpage stated, "...Because a substantiated finding is on file, this individual cannot work as a caregiver, obtain a license to provide care or reside as a non-client in a DHS (Department of Health Services) regulated entities in Wisconsin..." (Source: TMU Wisconsin, "Wisconsin Registry Details...[Caregiver C], April 21, 2021, https://wi.tmutest.com/people/336408/details (retrieval date - March 17, 2026). On 03/17/2026 at approximately 12:10 PM, Surveyor interviewed Business Office Manager B who confirmed Caregiver C did not have a complete CBC in their file stating, "I started working here on 11/24/2025. The previous Business Office Manager hired [Caregiver C]. I was unaware of the missing document until you reviewed the file. [Caregiver C] was terminated on 12/05/2025." There was no evidence Caregiver C applied for or participated in a rehabilitation review.	{N 219}		