STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0020475	A. BUILDING: _____ B. WING _____	C 09/25/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ADAVA CARE OF OAK CREEK	7550 S 13TH STREET OAK CREEK, WI 53154

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 09/25/2025, Surveyors conducted a standard survey and 3 complaint investigations at Adava Care of Oak Creek. Two deficiencies were identified. Two complaints were unsubstantiated. One complaint was substantiated. Census: 14	N 000		
N 488	83.44(1)(c) Clothes dryers enclosed and vented Clothes dryers. The CBRF shall enclose any clothes dryer having a rated capacity of more than 37,000 Btu/hour in a one-hour fire resistive rated enclosure. If the clothes dryer requires a vent, the CBRF shall use dryer vent tubing that is of rigid material with a fire rating that exceeds the temperature rating of the dryer. The dryer vent tubing shall be clean and maintained. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure 1 of 1 clothes dryer in the residential laundry room had vent tubing which was maintained. The facility's vent tubing was not attached to the dryer. Findings include: On 08/25/2025 at approximately 11:30 AM, Surveyor toured the facility accompanied by Administrator B. The laundry area was in the main floor and contained one clothes dryer. The clothes dryer was equipped with vent tubing, which had become unattached from the dryer and was venting inside the facility laundry room. On 08/25/2025 at approximately 2:30 PM, Surveyor interviewed Licensee A. Licensee A was	N 488		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 488	Continued From page 1 unaware of the detached dryer vent and stated, "I will have it repaired immediately."	N 488		
N 489	83.44(2)(a) Rooms clean and free from odors. The CBRF shall keep all rooms clean and shall make reasonable attempts to keep all rooms free from odors. This Rule is not met as evidenced by: Based on observation, and interview, the provider did not ensure resident rooms were clean and free from odors for 4 of 14 resident rooms observed. Rooms had not been vacuumed, there were pungent urine-like odors present, and soiled incontinence briefs were observed laying loose on the floor. Findings include: On 08/08/2025, the department received a complaint alleging the rooms were dirty. On 09/25/2025, at approximately 11:30 AM, Surveyor toured the facility and observed the following: Resident 1's room: -Resident 1's room had a pungent urine-like odor, the bathroom floor had smears of a dark substance. The carpeting had a dark path of dirt -like substance, approximately 2 feet wide by 8 feet long from the bathroom to the bed. Resident 2's room: -Resident 2's room had a pungent urine-like odor, the bathroom floor had smears of a dark substance and a soiled incontinence brief laying on the floor at the base of the sink.	N 489		

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N 489	Continued From page 2 The bedroom floor contained scattered debris consistent with trash. Resident 3's room: -Resident 3's room had a pungent urine-like odor, the bathroom floor had drops of what appeared to be fecal matter. There was a soiled incontinence brief laying on the floor at the base of the toilet. Resident 4's room: -Resident 4's room had a pungent urine-like odor. There was a soiled incontinence brief laying on the floor at the head of the bed. On 09/25/2025, at approximately 11:30 AM, Surveyor interviewed Caregiver D who reported, "we all do cleaning as part of our assignment, but it is difficult with only 2 people working each shift. Third shift is responsible for deep cleaning. I'm not sure it's getting done." On 09/25/2025, at approximately 12:30 PM, Surveyor interviewed Administrator B about the facility's system to ensure routine housekeeping was conducted. Administrator A reported they had one caregiver assigned to housekeeping duties 2 days each week. Administrator B confirmed the facility had an odor problem in the hallway on the north side of the facility. Administrator B stated, "We will take care of it before the end of the day. Today was unusually hectic because a caregiver called off and we are having to step in to accomplish the daily housekeeping routines." On 09/25/2025, at approximately 1:00 PM, Surveyor interviewed Licensee A about the odor throughout the rooms. Licensee A confirmed the facility needed attention and reported there was plan in place to replace bedroom carpets as the rooms became vacant. Licensee A stated, "This	N 489		

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N 489	Continued From page 3 should eliminate some of the odor."	N 489		