

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 110002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/04/2024
NAME OF PROVIDER OR SUPPLIER ARC HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 202 N PATERSON ST MADISON, WI 53703		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 04/02/2024, Surveyors conducted an abbreviated survey at Arc House. 2 deficiencies were identified. Census 9	N 000		
N 481	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview the provider did not ensure a safe, homelike environment for 9 of 9 residents at the facility. Findings include: On 04/02/2024 at approximately 10:06 AM, Surveyor toured the facility and observed the following: 1.) Multiple light bulbs were burnt out and/or missing. 2.) The paint was peeling off of walls throughout common areas of the facility. 3.) The vent in the floor of the kitchen was not secured and the tiles in front of the vent were broken.	N 481		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 481	Continued From page 1 4.) In the furnace room there were combustibles located within 3 feet of the furnace including cardboard boxes. On 04/02/2024 at approximately 11:00 AM, Surveyor interviewed Manager A who confirmed the paint and vent needed to be fixed and understood the boxes should not be within 3 feet of the furnace.	N 481		
N 633	83.59(1)(c) Exit doors, passageways 32 inches clear All habitable floors shall have at least 2 exits providing unobstructed travel to the outside. Small class AA CBRFs licensed on or before the effective date of this section with no more than 2 habitable floors may have one exit from the second floor. Exit doors and doors in exit passageways shall have a clear opening of at least 32 inches in width and 76 inches in height. This Rule is not met as evidenced by: Based on observation and interview the provider did not ensure 2 of 3 exits were unobstructed to the outside. Findings include: On 04/02/2024 at approximately 10:06 AM, Surveyors toured the facility. During a tour of the facility, Surveyors observed cleaning supplies including buckets, a mop, and other various cleaning supplies in front of the rear door of the facility. Surveyors also observed the basement exit door was blocked by bags of clothes.	N 633		

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N 633	Continued From page 2 On 04/02/2024 at approximately 11:00 AM, Surveyor interviewed Manager A. Manager A stated the bags of clothes were his/her fault as they were clothes that needed to be donated. Manager A stated s/he would also make sure the cleaning supplies were moved to a different location.	N 633		