Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018623	A. BUILDING: _____ B. WING _____	R-C 10/02/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WATERFORD PLACE	**808 CORNERSTONE CROSSING WATERFORD, WI 53185**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 10/02/2025, Surveyor conducted a verification visit and 2 complaint investigations at Waterford Place. One deficiency was identified. Two complaints were unsubstantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 48	{N 000}		
N 247	83.22(1)-(4) Task specific training. The CBRF shall provide, obtain or otherwise ensure adequate training for employees performing job duties in all of the following: Assessment of residents. All employees responsible for resident assessment shall successfully complete training in the assessment of residents prior to assuming these job duties. Specific training topics shall include: assessment methodology, assessment of changes in condition, sources of assessment information, and documentation of the assessment. Individual service plan development. All employees responsible for service plan development shall successfully complete training in individual service plan development prior to assuming these job duties. Specific training topics shall include: identification of the resident ' s needs and desired outcomes, development of goals and interventions, service plan evaluation and review of progress. Provision of personal care. All employees responsible for providing assistance with activities of daily living shall successfully complete training prior to assuming these job duties. Specific training topics shall include, as appropriate: bathing, eating, dressing, oral hygiene, nail and foot care, toileting and incontinence care,	N 247		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 247	Continued From page 1 positioning and body alignment, and mobility and transferring. Dietary training. All employees performing dietary duties shall complete dietary training within 90 days after assuming these job duties. Specific training topics shall include: determining nutritional needs, menu planning, food preparation and food sanitation. This Rule is not met as evidenced by: Based on record review, interview, and observation, the provider did not ensure 2 of 2 employees obtained dietary training. Dining Director H and Cook I, who had responsibilities for performing dietary duties, did not have dietary training prior to or within 90 days after assuming these duties. Findings include: Record Review Dining Director H was hired 03/24/2024. There was no evidence of training or meeting an exemption for dietary training. Cook I was hired on 06/10/2025. There was no evidence of training or meeting an exemption for dietary training. Interviews On 10/02/2025, at approximately 10:45 AM, Surveyor interviewed Associate Administrator G about dietary training for kitchen staff. Associate Administrator G confirmed that there was no	N 247		

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N 247	Continued From page 2 formal dietary training that they were aware of. Associate Administrator G stated, "They may have experience from previous positions, but I am not sure." On 10/02/2025, at approximately 11:45 AM, Surveyor observed Cook I preparing and serving the noon meal. On 10/02/2025, at approximately 12:30 PM, Surveyor interviewed Cook I who confirmed they had not received dietary training since they started working as the cook. Cook I reported they had received training in their previous position in a pizza kitchen, but nothing formal. On 10/02/2025, at approximately 1:00 PM, Surveyor interviewed Dining Director H who confirmed s/he had not received dietary training since working in this position. Dining Director H stated, "I just learned on the job."	N 247		