STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014254	A. BUILDING: _____ B. WING _____	C 05/10/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
REM WISCONSIN INC BOUNDARY 2	1600 BOUNDARY RD CADOTT, WI 54727

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 04/19/2024, Surveyor conducted a licensure survey and complaint investigation at REM Wisconsin Inc Boundary 2. Data collection continued through 05/10/2024. The complaint was unsubstantiated. One deficiency was identified. Census: 3	M 000		
M 276	88.05(3)(a) HOME ENVIRONMENT An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the home was well-maintained, clean, and provided a homelike environment for 3 of 3 residents in the home. The living room, dining room, backyard, and resident bedrooms required cleaning and/or repairs. Findings include: On 04/19/2024, at 9:41 AM, Surveyor observed upon entrance to the facility the front sidewalk was cracked and uneven, posing a trip hazard. At approximately 12:15 PM, Surveyor conducted a facility tour accompanied by Program Director (PD) A. During the tour, Surveyor observed the	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 276	Continued From page 1	M 276		

following:

Resident 1's Bedroom
-Floor, walls, and baseboards were scuffed in multiple areas.
-Small hole in wall by baseboard near the bed.
-Hole in wall behind the door from door handle.

Dining Room
-Walls had scuffed paint in multiple areas where sensory area had been ripped off the wall.
-Floors were scuffed in multiple areas.

Living Room
-Walls had scuffed paint in multiple areas and there were visible staples and nails showing.
-Floors were scuffed in multiple areas.
-Window screens had 2 holes approximately 1 inch by 1 inch in them.

Resident 2's Bedroom
-Bottom of windows had black-colored grime.
-Floors were scuffed in multiple areas.

Backyard
-Wooden fence expanding all around the backyard was leaning over away from the facility in a couple areas.

At approximately 10:00 AM, during the tour, Surveyor interviewed PD A. PD A stated they planned to replace Resident 2's bedroom floor when s/he was at camp this summer. PD A also mentioned there was a window in the kitchen that would not close properly and they had that on their maintenance list. PD A stated the sensory wall was for Resident 1 but s/he did not use it. They had planned to repaint that wall this summer. PD A stated the building was leased and the landlord would be the one to fix the fence in

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M 276	Continued From page 2 the backyard. PD A stated the fence had fallen down this winter after a big storm and the landlord had fixed it at that time. PD A stated they would notify maintenance about the holes in the living room window screens. PD A stated they only had one maintenance staff for multiple homes. On 04/26/2024 at 8:34 AM, Surveyor received an email from Area Director (AD) B. The email read, in part, " ...a few more follow up details is that a work order for the window has been submitted. The landlord plans to take down all the privacy fencing at the home due to its continued need for repair and that was decided over the winter. I just sent a reminder to [him/her] about this so that [s/he] can schedule [his/her] people to get it completed as soon as possible." On 05/10/2024 at 10:00 AM, Surveyor interviewed AD B and Quality Assurance Specialist (QAS) C. Surveyor reviewed observations of the facility and AD B stated they had no questions at this time. AD B stated they did contact the landlord and when s/he got back from being out of town the fence project would be started. AD B stated the maintenance needed to be done anyway.	M 276		