

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018128	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/09/2023
NAME OF PROVIDER OR SUPPLIER WHOLE HEALTH CLINICAL GROUP		STREET ADDRESS, CITY, STATE, ZIP CODE 5566 NORTH 69TH STREET MILWAUKEE, WI 53203		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 08/09/2023, Surveyor concluded a standard survey and complaint investigation at Whole Health Clinical Group. As a result, 1 deficient practice was identified. The complaint was unsubstantiated. Census: 8	N 000		
N 499	83.45(3) Toxic substances. Toxic substances. The CBRF shall ensure that cleaning compounds, polishes, insecticides and toxic substances are labeled and stored in a secure area. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure cleaning compounds and toxic substances were labeled and securely stored in 1 of 1 storage area. There were 2 unlabeled bottles of toxic substances, with other cleaning compounds, located under the kitchen sink in an unsecured cabinet. Findings include: This facility is licensed as a Class AA (Ambulatory) to serve 12 residents with traumatic brain injury, developmentally disabled, alcohol/drug dependent, physically disabled and emotionally disturbed/mental illness. On 08/07/2023, at 12:10 PM, Surveyor toured the kitchen area. Surveyor observed the cupboard located under the sink. The cupboard did not contain a locking mechanism. Surveyor observed a container of Clorox disinfecting wipes, a bottle of Windex, Finish dishwasher tablets, a bottle	N 499		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 499	Continued From page 1 labeled "bleach spray," and 2 unlabeled bottles containing liquid. One of the bottles, contained clear liquid, had an odor of bleach. The bottle labeled "bleach spray" had an orange, brown coloring to the liquid. On 12/15/2023, at 12:15 PM, Surveyor interviewed Manager A. Manager A reported s/he was not sure what cleaning compounds were in the unlabeled bottles. Manager A confirmed all toxic substances and cleaning compounds were to be securely stored. When Surveyor inquired about why the toxic substances were unsecured in this location, Manager A stated, "Someone is usually in the area, so we leave those."	N 499		