

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0016216	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/18/2024
NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE NORTH SHORE		STREET ADDRESS, CITY, STATE, ZIP CODE 8875 N 60TH ST BROWN DEER, WI 53223		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 06/18/2024, Surveyors conducted a standard survey and a complaint investigation at New Perspective North Shore. As a result, 1 deficient practice was identified. One complaint was unsubstantiated. Census: 22	U 000		
U 268	89.34(17) TENANT RIGHTS Rights of tenants. A tenant of a residential care apartment complex shall have all the rights listed in this section. These rights in no way limit or restrict any other rights of the individual under the U.S. Constitution, civil rights legislation or any other applicable statute, rule or regulation. Tenant rights are all of the following: (17) SAFE ENVIRONMENT. To a safe environment in which to live. This Rule is not met as evidenced by: Based on observation and interview, the facility did not ensure a safe environment in each tenant's apartment. Water temperature tested in 2 of 2 occupied tenant apartments exceeded a safe hot water temperature. The apartments hot water temperatures measured between 121.6° Fahrenheit (F) and 123.1° F. Findings include: On 06/11/2024, at 1:55 PM, Surveyors toured the facility with Executive Director A and Environmental Service Director B. Surveyors tested water temperatures in tenant apartments	U 268		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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U 268	Continued From page 1 and identified the following: - Apartment 322, Tenant 1's and Tenant 2's apartment, water temperature in the bathroom was 123.1° F. - Apartment 206, Tenant 3's apartment, water temperature in the bathroom was 121.6° F. On 06/11/2024, at approximately 4:00 PM, Surveyors interviewed Executive Director A. Executive Director A reported the water is tested by maintenance on a weekly basis. Executive Director A reported s/he would work with maintenance to ensure all apartments maintain a safe hot water temperature. Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017).	U 268		