STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014942	A. BUILDING: _____ B. WING _____	R-C 03/04/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ANITAS GARDENS OF GRAFTON	1777 W HIGHLAND DR GRAFTON, WI 53024

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{N 000}	Initial Comments On 02/21/2025, Surveyor conducted a verification visit and two (2) complaint investigations at Anitas Gardens of Grafton. Additional information was gathered through 03/04/2025. As a result of the survey, previous deficiencies were corrected, 1 of 2 complaints was substantiated resulting in 1 new deficiency. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 20	{N 000}		
Y3244	50.09(1)(L) Care (1) RESIDENTS' RIGHTS. Every resident in a nursing home or community based residential facility shall, except as provided in sub. (5), have the right to (l) Receive adequate and appropriate care within the capacity of the facility. This Rule is not met as evidenced by: Based on record review, observations and interviews, the provider did not ensure adequate	Y3244		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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Y3244	Continued From page 1	Y3244		

and appropriate care was provided within the capacity of the facility for 4 out of 4 residents reviewed (Resident 1, Resident 2, Resident 3 and Resident 4). Interviews and observations reflected staff not responding to resident needs and concerns with the call system.

Findings Include:

On 11/13/2025, the department received a complaint alleging staff do not respond to the pager.

On 02/21/2025 at approximately 10:00 AM, Surveyor requested Resident 1, Resident 2, Resident 3 and Resident 4's records and call logs from Administrator A.

Resident 1

On 02/21/2025 at approximately 10:15 AM, Surveyor reviewed Resident 1's record. Resident 1 admitted to the facility on 05/20/2024. Resident 1's ISP reflected s/he needs moderate to maximum assistance with bathing and dressing; has a history of falls and is confined to a wheelchair and transfers with an EZ Stand and 2 assist; will alert staff when s/he needs to use the bathroom. Noted the ISP was updated on 06/282024 to reflect s/he will use call pendent if s/he needs assistance with toileting/changing. Surveyor reviewed the resident event report with Administrator A. The log reflected Resident 1 had 305 events in the past 30 days, with the following exceeding 20 minutes:
01/21/2025 - 7:47 AM - 44 minutes
01/21/2025 - 8:42 AM - 32 minutes
01/22/2025 - 7:18 AM - 39 minutes
01/23/2025 - 1:35 PM - 28 minutes
01/23/2025 - 8:15 PM - 27 minutes

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Y3244	Continued From page 2 01/24/2025 - 3:03 AM - 27 minutes 01/24/2025 - 6:44 AM - 81 minutes 01/24/2025 - 8:57 AM - 25 minutes 01/24/2025 - 6:51 PM - 41 minutes 01/25/2025 - 5:59 PM - 32 minutes 01/26/2025 - 5:12 AM - 37 minutes 01/27/2025 - 5:41 AM - 27 minutes 01/27/2025 - 6:26 AM - 33 minutes 01/27/2025 - 7:38 AM - 65 minutes 01/28/2025 - 8:14 AM - 22 minutes 01/28/2025 - 6:14 PM - 29 minutes 01/29/2025 - 8:44 AM - 82 minutes 01/30/2025 - 4:22 AM - 49 minutes 01/30/2025 - 5:44 PM - 73 minutes 01/31/2025 - 4:53 AM - 43 minutes 01/31/2025 - 6:57 AM - 29 minutes 01/31/2025 - 6:52 PM - 33 minutes 02/01/2025 - 4:45 AM - 56 minutes 02/01/2025 - 7:32 AM - 30 minutes 02/01/2025 - 11:37 AM - 55 minutes 02/01/2025 - 2:25 PM - 49 minutes 02/01/2025 - 5:01 PM - 35 minutes 02/01/2025 - 6:08 PM - 24 minutes 02/02/2025 - 7:20 AM - 68 minutes 02/02/2025 - 10:35 AM - 53 minutes 02/03/2025 - 8:00 AM - 58 minutes 02/03/2025 - 12:19 PM - 34 minutes 02/04/2025 - 7:32 AM - 30 minutes 02/04/2025 - 12:22 PM - 23 minutes 02/04/2025 - 2:46 PM - 25 minutes 02/04/2025 - 5:20 PM - 35 minutes 02/05/2025 - 9:11 AM - 77 minutes 02/05/2025 - 11:08 AM - 104 minutes 02/05/2025 - 5:18 PM - 33 minutes 02/05/2025 - 6:51 PM - 56 minutes 02/05/2025 - 7:55 PM - 36 minutes 02/05/2025 - 8:32 PM - 21 minutes 02/06/2025 - 7:09 AM - 198 minutes 02/06/2025 - 11:06 PM - 232 minutes 02/08/2025 - 1:03 PM - 46 minutes	Y3244		

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Y3244	Continued From page 3 02/09/2025 - 3:11 PM - 27 minutes 02/09/2025 - 4:50 PM - 125 minutes 02/10/2025 - 8:26 AM - 22 minutes 02/14/2025 - 8:22 PM - 45 minutes 02/15/2025 - 1:56 AM - 282 minutes 02/15/2025 - 6:53 AM - 30 minutes 02/15/2025 - 3:38 PM - 34 minutes 02/16/2025 - 9:49 AM - 34 minutes 02/16/2025 - 5:44 PM - 35 minutes 02/17/2025 - 6:37 AM - 65 minutes 02/18/2025 - 9:34 AM - 30 minutes 02/18/2025 - 10:06 AM - 85 minutes 02/18/2025 - 8:34 PM - 37 minutes 02/19/2025 - 1:23 PM - 37 minutes 02/19/2025 - 3:54 PM - 23 minutes 02/20/2025 - 7:54 PM - 27 minutes 02/20/2025 - 11:16 PM - 33 minutes 02/21/2025 - 8:17 AM - 80 minutes Resident 4 On 02/21/2025 at approximately 10:30 AM, Surveyor reviewed Resident 4's record. Resident 4 admitted to the facility on 06/06/2022. Resident 4's ISP reflected s/he requires hands on assist from staff with toileting and using the bathroom, assistance with mobility and transferring including 2 staff with EZ stand for all transfers. The log reflected Resident 4's events in the past 2 weeks exceeding 20 minutes: 02/04/2025 - 5:55 PM - 112 minutes 02/05/2025 - 10:57 AM - 36 minutes 02/14/2025 - 7:33 AM - 51 minutes On 02/21/2025 at approximately 10:40 AM, Administrator A provided Surveyor with the call log for Resident 2 and Resident 3 for the past week. The call log for Resident 2 reflected the following events in the past 7 days exceeding 20 minutes: 02/14/2025 - 8:38 PM - 64 minutes	Y3244		

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Y3244	Continued From page 4 02/14/2025 - 9:42 AM - 622 minutes 02/15/2025 - 11:19 AM - 23 minutes 02/18/2025 - 10:39 AM - 47 minutes The call log for Resident 3 reflected the following events in the past 7 days exceeding 20 minutes: 02/14/2025 - 10: 12 PM - 46 minutes 02/15/2025 - 9:12 PM - 27 minutes 02/18/2025 - 2:52 PM - 24 minutes 02/20/2025 - 11:15 AM - 28 minutes 02/20/2025 - 6:44 AM - 37 minutes 02/21/2025 - 7:17 AM - 104 minutes On 02/21/2025 at 10:45, Surveyor interviewed Administrator A. Administrator A stated staff respond to resident rooms when they ring and clear the pendant with a magnet. Administrator A stated s/he can review the reports and let staff know when there are long periods of response time. Staff usually tell Administrator A they thought they cleared the pendant. On 02/21/2025 at approximately 11:15 AM, Surveyor interviewed Resident 1. Resident 1 stated s/he gets upset when staff do not get him/her up in time to eat. Resident 1 acknowledged sometimes it is hard to get staff to respond, and sometimes must wait. Resident 1 stated staff are supposed to reset the pendant with a magnet, but not all staff use a magnet. Surveyor and Resident 1 rang pendant, and Caregiver B responded and press the pendant several times and stated the pendant was cleared. Resident 1 stated Caregiver B did not use a magnet. Caregiver B pressed pendant to get it to alarm and again showed Surveyor if s/he pushes 3 times there is a blue light and then needs to press 3 additional times to get the pendant to clear. Caregiver B stated s/he did not have a magnet on him/her and that s/he just	Y3244		

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Y3244	Continued From page 5 clears the pendant by pressing button a number of times. On 02/21/2025 at approximately 11:30 AM, Surveyor shared observation with Administrator A. Administrator A was unaware the pendant could be cleared by pressing a number of times. Administrator A stated s/he had just purchased additional magnets, and s/he will re-educate all staff and ensure all staff have a magnet. Administrator A stated "I probably should start monitoring more," referring to the resident event report. Administrator A acknowledged s/he was not as attentive as s/he should be in reviewing the resident event reports. The provider did not ensure adequate and appropriate care was provided within the capacity of the facility.	Y3244		