Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017960	A. BUILDING: _____ B. WING _____	C 01/19/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
POINT MANOR ASSISTED LIVING	1800 SHERMAN AVE STEVENS POINT, WI 54481

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 01/19/2024, Surveyor conducted a complaint investigation at Point Manor Assisted Living. Complaint was substantiated. One deficiency was identified. Census 24	N 000		
N 481	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview the provider did not ensure a living environment that was safe, clean, and homelike. Findings include: On 01/19/2024 at approximately 11:00 AM, Surveyor toured the facility. During tour of the facility, the following was observed: 1.) Resident 1's room had food and dirt debris all over the floor. 2.) Resident 2's room had paper and dirt debris all over the floor, and the ceiling was peeling. 3.) Resident 3's room had paper and dirt debris all over the floor.	N 481		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 481	Continued From page 1 4.) Resident 4's room had paper and dirt debris all over the floor. 5.) Resident 5's room had food debris all over the floor and the ceiling was peeling at the seams. The ceiling also had a large brown stain on the ceiling consistant with water leaking on to the ceiling. The windows were very dirty. 6.) Resident 6's room had food debris all over the floor. 7.) Empty room #2 had a large crack in the ceiling and was starting to peel. 8.) Empty Room # 3 had a large crack in the ceiling and was pealing. 9.) Empty Room #5 had a hole in the wall by the baseboard heater. 10.) Resident 8's room had 4 holes in the wall by a recliner and missing an electrical outlet cover exposing the wiring. 11.) Resident 9's room had red stains on the carpet by the bed. There was a black substance under the sink that appeared to be mold growing. The toilet in the room was running constantly and would not stop running. There was about a 1" gap at the top of the window allowing cold air into the room. On 01/19/2024 at approximately 12:22 PM, Surveyor interviewed POA C. POA C stated the red stains in the carpet are from a fall that occurred a week prior. POA C stated Resident 9 had fallen and scrapped his/her knees and had bled on the carpet. POA C stated it had not been	N 481		

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N 481	Continued From page 2 cleaned since the fall, but would be. On 01/19/2024 at approximately 11:38 AM, Surveyor shared findings with SW A and Administrator B. Administrator B stated s/he was not aware of the mold in the bathroom and would have someone address it right away. SW A stated maintenence is working on a solution for the cracks in the ceilings because the building is built out of concrete and the cracks need to be fixed. Administrator A stated s/he had just started at the end of July and has been working on fixing different things at the facility. Administrator A stated they have just hired more house keepers, and they now have two maintenence people.	N 481		