STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018756	A. BUILDING: _____ B. WING _____	C 09/02/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VITACARE LIVING - MENOMONIE I	1916 TALEN STREET MENOMONIE, WI 54751

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 08/29/2025, Surveyor conducted a complaint investigation at Vitacare Living - Menomonie I. Data was collected through 09/02/2025. The complaint was unsubstantiated. Two violations were identified. One of 2 violations was a repeat deficiency. See Statement of Deficiency (SOD) EL5R11, dated 11/08/2022. Census: 15	N 000		
N 188	83.13(3)(a) Posting license, deficiencies, revocations The CBRF shall post all of the following: CBRF license, any statement of deficiency, notice of revocation and any other notice of enforcement action as required under s. DHS 83.14(2)(h). This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure statement of deficiencies (SOD) and enforcement action were posted in a public area that was visually and physically available. This is a repeat violation. See SOD EL5R11, dated 11/08/2022. Findings include: DHS 83.14(2)(h) states an SOD shall remain posted for 90 days following receipt. Notices of revocation and other notices of enforcement action shall remain posted until a final determination is made. As of 08/29/2025, the provider's previous survey	N 188		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 188	Continued From page 1 (SOD O2Q313, dated 03/19/2025) had not been resolved and a final determination had not been made. The survey was issued to the provider on 05/15/2025 and included deficiencies and enforcement action. On 08/29/2025 at approximately 12:15 PM, Surveyor toured the facility and observed the provider's postings. The provider's bulletin board included results from a survey conducted 09/04/2024 (SOD O2Q312, issued on 10/18/2024). These survey results were tucked behind other documents on the bulletin board (not visually available). Surveyor did not observe the provider's most recent survey results from SOD O2Q313. On 08/30/2025 at 8:19 AM, Surveyor emailed Registered Nurse (RN) A, Director B, and Assistant Executive Director (AED) E, requesting the provider's procedure to ensure compliance with this regulation. On 09/02/2025 at 4:17 PM, Surveyor received the following reply from AED E: "It would be the Director's job to post the SOD. It will be posted in an area outside the office where everyone can see it on a bulletin board."	N 188		
N 399	83.36(2) Maintain current written staffing schedule Staffing schedule. The CBRF shall maintain a current written schedule for staffing the CBRF. The schedule shall include each employee ' s full name, job assignment and time worked. This Rule is not met as evidenced by:	N 399		

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N 399	Continued From page 2 Based on record review and interview, the provider did not maintain a current written staff schedule for May 2025. Findings include: On 08/29/2025, Surveyor reviewed the provider's May 2025 staff schedule provided by Lead Caregiver (LC) D. The schedule indicated there was no staff scheduled to work at the facility on 05/01/2025, from 2:00 PM to 10:00 PM. At 11:40 AM, Surveyor interviewed Registered Nurse (RN) A and Director B. RN A confirmed the schedule did not have a staff member scheduled to work the evening shift on 05/01/2025. RN A and Director B reviewed staff charting from 05/01/2025 and deduced that Caregiver C worked the evening shift on 05/01/2025. RN A reviewed the rest of the May staff schedule and indicated Caregiver C was not on the written schedule at all in May 2025, but s/he would have worked multiple shifts. At 12:20 PM, Surveyor reviewed Caregiver C's time sheets for May 2025. The time sheets indicated when Caregiver C worked over 40 hours per week in May at the location.	N 399		