

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 410480	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 04/09/2024
NAME OF PROVIDER OR SUPPLIER ABODE ON ONTARIO (THE)		STREET ADDRESS, CITY, STATE, ZIP CODE 503 ONTARIO AVE SHEBOYGAN, WI 53081		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 04/09/2024, Surveyor attempted to conduct a verification visit at Abode On Ontario (The). BAL Regional Director accompanied Surveyor during this attempted verification visit. As a result of the event, one deficiency was identified. Census: 0	N 000		
Y3098	50.07 PROHIBITED ACTS 50.07 Prohibited acts. (1) No person may: (a) Intentionally fail to correct or interfere with the correction of a class A or class B violation within the time specified on the notice of violation or approved plan of correction under s. 50.04 as the maximum period given for correction, unless an extension is granted and the corrections are made before expiration of extension. (b) Intentionally prevent, interfere with, or attempt to impede in any way the work of any duly authorized representative of the department in the investigation and enforcement of any provision of this subchapter. (c) Intentionally prevent or attempt to prevent any such representative from examining any relevant books or records in the conduct of official duties under this subchapter. (d) Intentionally prevent or interfere with any such representative in the	Y3098		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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Y3098	Continued From page 1 preserving of evidence of any violation of any of the provisions of this subchapter or the rules promulgated under this subchapter. (e) Intentionally retaliate or discriminate against any resident or employee for contacting or providing information to any state official, or for initiating, participating in, or testifying in an action for any remedy authorized under this subchapter. (f) Intentionally destroy, change or otherwise modify an inspector's original report. (2) Violators of this section may be imprisoned up to 6 months or fined not more than \$1,000 or both for each violation. This Rule is not met as evidenced by: Based on observation and interview, the Executive Director (ED) impeded the survey process by refusing to allow the Surveyor to access the facility during the survey to conduct a verification visit. Findings include: The facility is a Class AA (Ambulatory) community based residential facility (CBRF), licensed to serve up to 8 residents who may be correctional clients, emotionally disturbed/mental illness, developmentally disabled, advanced age and/or alcohol/drug dependent. Census on the day of	Y3098		

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Y3098	Continued From page 2 survey was 0. On 04/09/2024, Surveyor conducted an unannounced verification visit at The Abode On Ontario, accompanied by Bureau of Assisted Living (BAL) Northeastern Regional Director. On 04/09/2024 at 9:29 AM, Surveyor spoke with ED A. ED A stated s/he would have someone come to the facility for Surveyor to conduct a verification visit. At approximately 10:15 AM, Manager B arrived at the facility. Surveyor rang the doorbell and Manager B opened the door and pointed at Surveyor and stated, "You are banned from the grounds and cannot enter," and then pointed at BAL Regional Director, asked who s/he was and stated, "You can come in." BAL Regional Director questioned why Surveyor was banned from the grounds and Manager B stated per the board Surveyor was not allowed on the grounds. BAL Regional Director asked to speak with a board member and if s/he could have a board member's phone number. Manager B stated s/he would text a board member BAL Regional Director's phone number but would not give out the board member's phone number. ED A called Manager B. Manager B put ED A on speaker phone and ED A stated Surveyor was not allowed on the facility grounds. BAL Regional Director requested a board member's phone number from ED A. ED A stated s/he was speaking for the board and would not allow Surveyor to conduct the verification visit, even with BAL Regional Director accompanying. Manager B stated s/he would not allow Surveyor to enter the facility. BAL Regional Director shared with ED A and Manager B that their refusal to proceed with the DHS survey process would be a violation of impeding the survey process and the outstanding deficiencies would remain uncorrected. ED A acknowledged s/he understood.	Y3098		

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Y3098	Continued From page 3 Surveyor was unable to inspect the facility to conduct a verification visit.	Y3098			