

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0014467	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/14/2025
NAME OF PROVIDER OR SUPPLIER REM WI 5562 CYNDI COURT		STREET ADDRESS, CITY, STATE, ZIP CODE 5562 CYNDI COURT EAU CLAIRE, WI 54703		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 02/14/2025, Surveyor conducted an abbreviated survey at Rem Wi 5562 Cyndi Ct. Three deficiencies were identified. Census: 4	M 000		
M 278	88.05(3)(b) FREE OF HAZARDS The home shall be free from hazards and kept uncluttered and free of dangerous substances, insects and rodents. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the home was free from hazards. There were combustible materials located near the furnace and hot water heater. The emergency exit pathway was partially obstructed and not cleared of snow. Findings Include: On 02/14/2025, at approximately 11:20 AM, Surveyor observed the furnace room with Program Director (PD) B. The furnace and hot water heater were in a room accessible through the garage. There were multiple combustible items stored in the room that were within 3 feet of the furnace and hot water heater. The following items were observed: 2 furnace filters, a piece of plywood, multiple gallons of paint, and rolls of painting tape and other painting materials in a	M 278		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 278	Continued From page 1 cardboard box. Surveyor explained- that anything combustible should be at least 3 feet away. Surveyor advised using tape or some other visual to ensure staff do not store anything within 3 feet of a heating source. PD B stated the items would be removed and stored in a different location. At approximately 12:25 PM, Surveyor observed an exit door in the kitchen with Program Supervisor (PS) A and PD B. PD B stated it was considered an emergency exit. The sidewalk located outside of the door was snow covered and not shoveled. There were some areas of snow that appeared to have accumulated to 2 or 3 inches. The weather outside was noted to be cloudy and not snowing. There was also a grill sitting on the sidewalk that was positioned against the side of the home. The grill partially obstructed the pathway. Surveyor shared concerns that the exit pathway was not cleared. At approximately 12:27 PM, PS A went outside and began shoveling the exit pathway. The provider did not ensure the home was free from hazards.	M 278		
M 332	88.05(4)(a) FIRE SAFETY-FIRE EXTINGUISHERS Fire extinguishers. Every adult family home shall be equipped with one or more fire extinguishers on each floor. Each required fire extinguisher shall have a minimum 2A, 10-B-C rating. All required fire extinguishers shall be mounted. A fire extinguisher is required at the head of each stairway and in or near	M 332		

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M 332	Continued From page 2 the kitchen except that a single fire extinguisher located in close proximity to the kitchen and the head of a stairway may be used to meet the requirement for an extinguisher at each location. Each required fire extinguisher shall be maintained in readily usable condition and shall be inspected annually by the authorized dealer or the local fire department and have an attached tag showing the date of the last dealer or fire department inspection. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure all fire extinguishers were mounted. The fire extinguisher was on the kitchen counter, tucked into a corner behind other kitchen items, making it not easily visible. Findings include: On 02/14/2025, at approximately 11:30 AM, Surveyor toured the provider and observed a fire extinguisher sitting on the kitchen counter behind a wire storage rack and box of food. The wire storage rack contained a package of hamburger buns, and the box was labeled as a 30-pack of sweet treats. The fire extinguisher was partially concealed by the items and not easily visible. At approximately 12:18 PM, Surveyor interviewed Program Supervisor (PS) A and Program Director (PD) B. Surveyor shared concerns about the location of the fire extinguisher and stated it should be mounted in a visible location. PD B stated it was likely mounted in the past but removed because of a previous resident's	M 332		

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M 332	Continued From page 3 behavior. PD B stated s/he would ensure the fire extinguisher would get mounted near the kitchen area.	M 332		
M 336	88.05(4)(b)2 SMOKE DETECTORS-TESTING AND MAINTENANCE The licensee shall maintain each required smoke detector in working condition and test each smoke detector monthly to make sure that it is operating. If a unit is found to be not operating, the licensee shall immediately replace the battery or have the unit repaired or replaced. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure smoke detectors were tested monthly. On 02/14/2025, at approximately 11:30 AM, Surveyor requested to review smoke detector tests for 2023 and 2024. Program Supervisor (PS) A provided a safety binder and stated the logs should all be kept in the binder. Surveyor identified smoke detector tests were completed in January, February, March, May, June, July, August and September of 2023. Surveyor identified smoke detector tests were completed in March, April, June, July and December of 2024. At approximately 11:45 AM, Surveyor asked PS A and Program Director (PD) B if there were any more smoke detector tests completed for calendar year 2023 or 2024. PD B stated the other tests might have gotten filed in a different	M 336		

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M 336	Continued From page 4 location. Surveyor stated the provider had until 5:00 PM to submit any additional smoke detector tests for review. As of 02/17/2025, Surveyor did not receive any additional documentation from the provider.	M 336		