STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016353	A. BUILDING: _____ B. WING _____	R-C 05/01/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARE PARTNERS ASSISTED LIVING II	5101 N FRENCH RD APPLETON, WI 54913

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 05/01/2025, Surveyor conducted a verification visit, standard survey and 3 complaint investigations at Care Partners Assisted Living II in Appleton. All previous deficiencies were corrected. Two (2) of 3 complaints were substantiated. As a result of the survey, 2 deficiencies will be issued. One (1) of 2 deficiencies is a repeat deficiency. See Statement of Deficiency (SOD) 3BKN11 dated 09/22/2022, SOD 3BKN12 dated 01/26/2023 and SOD 3BKN13 dated 08/22/2023 for additional information. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 32	{N 000}		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 2 (Resident 1) residents reviewed received all prescribed medications in the dosage and at intervals prescribed by a practitioner. Resident 1 had an order for Morphine Sulfate ER	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 352	Continued From page 1	N 352		

(extended release) 15mg (milligrams) tablet to take 1 tablet by mouth once daily for chronic pain. Resident 1 did not receive the medication on 11/02/2024, 11/03/2024 and 11/04/2024.

Findings Include:

On 11/06/2024, the Department received a complaint regarding residents not receiving medications.

On 05/01/2025, Surveyor conducted an onsite visit to the facility. A sample of residents was selected, including the resident record of Resident 1.

Resident 1 admitted to the facility on 09/26/2024 with diagnoses to include depression, type 2 diabetes mellitus, anxiety, spinal stenosis, and chronic kidney disease stage 3. Surveyor reviewed Resident 1's November 2024 MAR (Medication Administration Record). Surveyor noted Resident 1 had an order for Morphine Sulfate ER 15mg tablet to take 1 tablet by mouth once daily for chronic pain. On 11/02/2024, 11/03/2024 and 11/04/2024 the MAR had staff initials circled with a note on the back of the MAR on 11/04/2024 stating, "not in cart" and "not given." Resident 1 did not receive the medication on 11/02/2024, 11/03/2024 and 11/04/2024.

On 05/01/2025 at 12:50 PM, Surveyor interviewed Director A. Director A verified Resident 1 did not receive the Morphine Sulfate ER on 11/02/2024, 11/03/2024 and 11/04/2024. Director A stated s/he was unsure how this happened. Director A explained medication techs are the only ones that can reorder medications and this is usually done when there are 7 days left of the medication. Director A explained that on

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N 352	Continued From page 2 the unit dose card, there is a blue margin on the right hand side of the card that identifies when the medication tech needs to reorder the medication. Medication Techs are then to fill out a reorder sheet and fax it to the pharmacy. Director A stated s/he called the pharmacy to see if they received a reorder form during this time and the pharmacy stated they did not have a record of receiving a reorder form from the facility. Additionally, Director A stated s/he called Resident 1's physician and they also did not have any refill prescription on record during this time. Director A acknowledged Resident 1 did not receive the medication for those 3 days.	N 352		
N 415	83.37(2)(d) Documentation of medication administration. Documentation of medication administration. As required under s. DHS 83.42(1)(o), at the time of medication administration, the person administering the medication or treatment shall document in the resident record the name, dosage, date and time of medication taken or treatments performed and initial the medication administration record. Any side effects observed by the employee or symptoms reported by the resident shall be documented. The need for any PRN medication and the resident ' s response shall be documented. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure at the time of medication administration, the person administering the medication documented and initialed the MAR (medication administration record), reported any	N 415		

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N 415	Continued From page 3	N 415		

side effects observed by the employee or symptoms reported by the resident, and the need for any PRN (as needed) medication and the resident's response for 2 of 2 (Resident 1 and 2) residents reviewed.

Resident 1's October 2024 Medication Administration Record (MAR) contained 1 day where staff did not document if Resident 1 refused/received medications or treatments. Resident 1's November 2024 MAR contained 10 days where staff did not document if Resident 1 refused/received medications or treatments, and 11 days where staff did not document the need for PRN medications and the resident's response to the PRN medication. Resident 1's December 2024 MAR contained 15 days where staff did not document if Resident 1 refused/received medications or treatments, and 1 day where staff did not document the need for PRN medications and the resident's response to the PRN medication.

Resident 2's October 2024 MAR contained 4 days where staff did not document if Resident 2 refused/received medications or treatments.

This is a repeat citation for the 4th time. See Statement of Deficiency (SOD) 3BKN11 dated 09/22/2022, SOD 3BKN12 dated 01/26/2023 and SOD 3BKN13 dated 08/22/2023 for additional details.

Findings Include:

On 10/17/2024 and 11/06/2024, the Department received complaints regarding medication administration.

On 05/01/2025, Surveyor conducted an onsite

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N 415	Continued From page 4 visit to the facility. A sample of resident records were requested, including the resident records of Resident 1 and 2. Surveyor reviewed Resident 1 and 2's MAR for October, November and December 2024. Review of the MARs showed days where medication administration was not documented as indicated by no medication passer's initials on specific dates. The MARs also showed days where staff did not record the need or effectiveness when PRN medication was administered. RESIDENT 1: Missing Documentation on MARs: Prednisolone Acetate 1%(percent) Eye Drop instill 1 drop into left eye 6 times daily: 9AM dose on 11/24/2024 10AM dose on 10/30/2024 12PM dose on 10/30/2024, 11/27/2024, 11/29/2024, 12/08/2024, 12/21/2024, 12/22/2024 2PM dose on 10/30/2024 3PM dose on 11/01/2024, 11/30/2024, 12/12/2024, 12/15/2024, 12/18/2024, 12/24/2024-12/27/2024 5PM dose on 11/30/2024, 12/09/2024, 12/12/2024, 12/15/2024, 12/17/2024, 12/18/2024, 12/21/2024, 12/23/2024, 12/26/2024-12/28/2024 8PM dose on 11/23/2024-11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024, 12/22/2024 Ofloxacin 0.3% eye drops instill 1 drop into left eye 4 times daily: 12PM dose on 10/30/2024, 11/28/2024, 12/08/2024, 12/21/2024, 12/22/2024 4PM dose on 12/09/2024, 12/15/2024, 12/17/2024, 12/18/2024, 12/26/2024-12/28/2024 8PM dose on 11/23/2024-11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024, 12/22/2024	N 415		

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N 415	Continued From page 5 Senna Laxative take 1 tablet by mouth twice daily: 8AM dose on 11/24/2024 8PM dose on 11/23/2024-11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024, 12/22/2024 Tamsulosin HCL 0.4mg(milligrams) take 2 capsules by mouth once daily 8AM dose on 11/24/2024 Timolol MAL 0.5% eye drops instill 1 drop into left eye twice daily in the morning and bedtime 8AM dose on 11/24/2024 8PM dose on 11/24/2024-11/30/2024, 12/15/2024-12/18/2024, 12/21/2024, 12/22/2024 Vitamin B-12 500mcg(micrograms) take 1 tablet by mouth once daily 8AM dose on 11/20/2024, 11/21/2024 Vitamin D3 5,000 IU(international unit) take 1 tablet by mouth once daily: 8AM dose on 11/20/2024, 11/21/2024 Zinc Oxide 20% ointment apply topically to buttocks/coccyx twice daily: 8AM dose on 11/20/2024, 11/21/2024 8PM dose on 11/24/2024-11/30/2024, 12/15/2024-12/18/2024, 12/21/2024, 12/22/2024 Duloxetine HCL DR 40mg take 1 capsule by mouth twice daily: 8PM dose on 11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024 Finasteride 5mg tablet take 1 tablet by mouth at bedtime: 8PM dose on 11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024	N 415		

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Fluticasone Propion/Salmeterol inhale 1 puff into the lungs every 12 hours:
8PM dose on 11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024

Melatonin 3mg tablet take 2 tablets by mouth at bedtime:
8PM dose on 11/14/2024, 11/15/2024, 12/17/2024, 12/18/2024, 12/21/2024

Pregabalin 200mg take 1 capsule twice daily:
8PM dose on 11/23/2024-11/30/2024, 12/17/2024, 12/18/2024, 12/21/2024, 12/22/2024

Trazadone 100mg tablet take 2 tablets by mouth at bedtime:
8PM dose on 11/24/2024-11/30/2024

Oxycodone HCL 5mg tablet take 1 tablet by mouth every 8 hours as needed:
No reason or effectiveness response for PRN dose on 11/02/2024, 11/09/2024, 11/11/2024, 11/12/2024, 11/13/2024, 11/14/2024, 11/15/2024, 11/18/2024, 11/20/2024, 11/21/2024, 11/25/2024.

Acetaminophen 500mg tablet take 2 tablets three times daily:
4PM dose on 12/09/2024, 12/15/2024, 12/17/2024, 12/18/2024, 12/26/2024-12/28/2024
8PM dose on 12/17/2024, 12/18/2024, 12/21/2024

Brimonidine 0.3% eye drops instill 1 drop into left eye 3 times daily:
4PM dose on 12/09/2024, 12/15/2024, 12/17/2024, 12/18/2024, 12/26/2024-12/28/2024
8PM dose on 12/17/2024, 12/18/2024, 12/21/2024

Atorvastatin 80mg take 1 tablet by mouth at

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N 415	Continued From page 7 bedtime: 8PM dose on 12/17/2024, 12/18/2024, 12/21/2024 Buspirone HCL 5mg tablet take 1 tablet by mouth twice daily: 8PM dose on 12/17/2024, 12/18/2024, 12/21/2024 Cyclobenzaprine 5mg tablet take 1 tablet by mouth twice daily: 8PM dose on 12/17/2024, 12/18/2024, 12/21/2024 Lidocaine 4% cream apply topically to lower back, neck and knees twice daily: 8PM dose on 12/17/2024, 12/18/2024, 12/21/2024 RESIDENT 2: Missing Documentation on MARs: Levothyroxine 100mcg take 1 tablet by mouth daily: 7AM dose on 10/11/2024 Allopurinol 100mg tablet take 1 tablet by mouth once daily: 8AM dose on 10/11/2024 Aspirin 81mg tablet take 4 tablets by mouth once daily: 8AM dose on 10/11/2024 Coenzyme Q-10 200mg capsule take 1 capsule by mouth daily: 8AM dose on 10/11/2024 Fiber-Lax tabs 625mg tablet take 1 tablet by mouth twice daily:	N 415		

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N 415	Continued From page 8 8AM dose on 10/11/2024 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024 Folic Acid 1mg tablet take 1 tablet by mouth once daily: 8AM dose on 10/11/2024 Furosemide 20mg (milligrams) take 1 tablet by mouth daily: 8AM dose on 10/11/2024 Gabapentin 100mg capsule take 1 capsule by mouth three times daily: 8AM dose on 10/11/2024 2PM dose on 10/11/2024 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024 Gabapentin 400mg capsule take 1 capsule by mouth nightly: 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024 Loteprednol Etabonate 0.5% place one drop into both eyes twice daily: 8AM dose on 10/11/2024 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024 Multivitamin Daily Tablet take 1 tablet by mouth once daily: 8AM dose on 10/11/2024 Nystatin Cream apply topically to rash on groin area twice daily: 8AM dose on 10/11/2024 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024	N 415		

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N 415	Continued From page 9 Potassium Chloride 10 MEQ(milliequivalents) take 1 tablet every morning: 8AM dose on 10/11/2024 Turmeric 500mg Capsule take 1 capsule by mouth daily: 8AM dose on 10/11/2024 Tyrvaya 0.03mg nasal spray instill 1 spray into each nostril twice daily: 8AM dose on 10/11/2024 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024 Vitamin C 500mg tablet take 1 tablet by mouth once daily: 8AM dose on 10/11/2024 Vitamin D3 1,000 IU(international unit) take 1 tablet by mouth once daily: 8AM dose on 10/11/2024 Terazosin 1mg capsule take 1 capsule by mouth daily at bedtime: 8PM dose on 10/09/2024, 10/10/2024, 10/11/2024 On 05/01/2025 at 12:30 PM, Surveyor interviewed Director A. Director A verified the missing initials on the October, November and December 2024 MARs for Resident 1 and 2. Director A indicated staff should be initialing the MAR after passing the medications indicating the resident received the medication.	N 415		