Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016478	A. BUILDING: _____ B. WING _____	R 07/01/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HELPING HANDS ON 75TH ST	**157 N 75TH ST MILWAUKEE, WI 53213**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{M 000}	INITIAL COMMENTS On 07/01/2025, Surveyor conducted a verification visit via desk review for Helping Hands on 75th street in Milwaukee. One deficiency was identified. One of 1 deficiency was a repeat violation (see Statement of Deficiency (SOD) LPOG11, dated 04/28/2025).	{M 000}		
{M 122}	88.03(4)(b) RENEWAL REQUIREMENTS To renew a license, the licensee shall submit to the licensing agency not less than 30 days prior to the date of expiration of the current license, a completed application form, a new program statement if there have been any program changes, the licensure fee required under s. 50.033(2), Stats., and any required fee for a criminal records check. If the license is not renewed, the licensing agency shall give the licensee written notice before expiration of the license. The notice shall clearly and concisely state the reasons for not renewing the license and shall inform the licensee of the opportunity for a hearing under sub. (7). This Rule is not met as evidenced by: Based on record review and attempted interview, the licensee did not ensure the biennial report and license fee were submitted to the department within 30 days prior to the license expiration date. This is a repeat deficiency. See Statement of Deficiency (SOD) LPOG11, dated 04/28/2025.	{M 122}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{M 122}	Continued From page 1 Findings include: On 12/26/2024, the department sent a notice to Licensee A informing them the license for Helping Hands on 75th St, would expire on 02/28/2025. The notice indicated the biennial report and license fee were due to the department by 01/29/2025. On 02/05/2025, the department sent a second notice to Licensee A by certified mail and email, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 03/30/2025, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 02/05/2025, the department received a confirmation of delivery of the email. On 02/27/2025, the department received a confirmation of delivery of the certified mail. On 04/14/2025, at 12:00 PM, Surveyor phoned Licensee A to inquire about the status of the biennial report and fee. No one answered and a voicemail was left to contact the department as soon as possible. On 05/15/2025, Surveyor reviewed the Wisconsin Department of Financial Institutions (WDFI) website to review the corporate records of the license. According to the WDFI, Helping Hands on 75th St LLC was dissolved on 04/01/2024. On 05/29/2025, the department issued Statement of Deficiency (SOD) LPOG11 with an Order to Comply with Requirements within 10 days of receipt of the SOD and Notice and Order letter.	{M 122}		

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{M 122}	Continued From page 2 On 07/01/2025, Surveyor reviewed department records and found no evidence a biennial report and license fees were received from the provider. On 07/01/2025, Surveyor phoned Licensee A to inquire about the status of the biennial report and fee. No one answered and a voicemail was left to contact the department as soon as possible. The license expired on 02/28/2025.	{M 122}		