Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013167	A. BUILDING: _____ B. WING _____	09/09/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOPES & DREAMS	**121 N PINE CADOTT, WI 54727**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 09/05/2024, Surveyor conducted an abbreviated licensure survey at Hopes & Dreams. Data was collected through 09/09/2024. One deficiency was identified. Census: 3	M 000		
M 262	88.05(2)(a) DIFFICULTY WALKING If a resident is not able to walk at all or able to walk only with difficulty, or only with the assistance of crutches, a cane, or walker or is unable to easily negotiate stairs without assistance: 1. The exits from the home shall be ramped to grade with a hard surfaced pathway with handrails. 2. All entrance and exit doors and interior doors serving all common living areas and all bathrooms and bedrooms used by a resident not able to walk at all shall have a clear opening of at least 32 inches. 3. Toilet and bathing facilities used by a resident not able to walk at all shall have enough space to provide a turning radius for the resident's wheelchair and provide accessibility appropriate to the resident's needs. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the exits from the home were ramped to grade with a hard surfaced pathway. Findings include:	M 262		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 262	Continued From page 1 On 09/05/2024 at approximately 1:30 p.m., Surveyor toured the facility and observed the exits. The front entryway ramp surface was made of paver stones. There were multiple large cracks between the stones. Some of the cracks had grass growing between them. The 2nd exit was a wooden ramp going out through the garage. The ramp was not at the same level as the doorway and dropped down approximately 1 - 2 inches. The end of the ramp was cut off and there was an approximate 1 -2 inch gap to the garage floor. On 09/05/2024 at approximately 1:40 p.m., Surveyor interviewed Program Manager (PM) A. PM A told Surveyor 2 of the 3 residents were in a wheelchair. At approximately 1:45 p.m., Surveyor interviewed the residents in the living room. Resident 1 and Resident 2 were seated in wheelchairs. Resident 1 and Resident 2 both confirmed to Surveyor that their wheels got caught in the cracks between the pavers on the front ramp. On 09/05/2024 at approximately 2:30 p.m., Surveyor interviewed PM A and explained the ramps would need to be fixed to make them accessible for the wheelchairs. PM A confirmed understanding and told Surveyor they used to put paver sand on the front ramp that hardened.	M 262		