

Wisconsin Department of Health Services

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>0017029</b>           | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>R-C<br/>07/24/2023</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>PINE RIDGE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>N844 CRAWFISH RD<br/>IXONIA, WI 53036</b> |                                                                                                                          |                                                                |
| (X4) ID<br>PREFIX<br>TAG                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | ID<br>PREFIX<br>TAG                                                                   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                       |
| {M 000}                                               | <p><b>INITIAL COMMENTS</b></p> <p>On 07/24/2023, the Bureau of Assisted Living, Southern Regional Office conducted a standard licensing survey at verification visit at Pine Ridge, an AFH located in Ixonia, WI.</p> <p>As a result of the survey, 4 violations of Chapter DHS 88 were issued.</p> <p>One violation is a repeat violation from previous SOD# M6L013 and M6L012.</p> <p>Under statutory provisions of Wis. Stat. Chapter 50, a \$200 revisit fee is being assessed.</p> <p>Census: 4</p>                                                                                         | {M 000}                                                                               |                                                                                                                          |                                                                |
| {M 276}                                               | <p><b>88.05(3)(a) HOME ENVIRONMENT</b></p> <p>An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment.</p> <p>This Rule is not met as evidenced by:<br/>Based on observation and interview, the provider did not ensure a safe, clean and homelike environment appropriate for residents. There were 2 large holes in the door leading from the kitchen to the living area.</p> <p>This is a repeat violation from previous Statement of Deficiency(SOD) # M6L013 dated 12/06/2022 and SOD# M6L012 dated 02/04/2022.</p> <p>Findings include:</p> | {M 276}                                                                               |                                                                                                                          |                                                                |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Wisconsin Department of Health Services

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| {M 276}                                               | Continued From page 1<br><br>On 07/24/2023, Surveyor toured the physical environment.<br><br>The toilet on the second level used by residents was dirty. There was a substance that appeared to be feces covering the inside of the toilet bowl.<br><br>The door leading from the common living area and the kitchen had 2 large holes in the door. Each hole measured approximately 4 inches by 10 inches.<br><br>On 07/24/2023 at 12:00 PM, Surveyor discussed the above concern with Licensee A. Licensee A stated that the holes in the door were a result of being kicked by multiple residents and Licensee A agreed that the door should be fixed or replaced. Licensee A agreed that the toilet on the 2nd level should be cleaned. | {M 276}                                                                     |                                                                                                                          |                          |                                                                |
| M 286                                                 | 88.05(3)(e)2 HEATING SYSTEM INSPECTIONS<br><br>The heating system shall be inspected as follows, with written documentation of the inspections maintained in the home:<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the provider did not ensure that the facility gas furnace was inspected every 3 years. The facility gas furnace was last inspected 05/2017.<br><br>Findings include:<br><br>On 07/24/2023, Surveyor reviewed facility                                                                                                                                                                                                                                                          | M 286                                                                       |                                                                                                                          |                          |                                                                |

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| M 286                                                 | Continued From page 2<br><br>records.<br><br>The most recent furnace inspection was dated<br>05/2017.<br><br>On 07/24/2023 at 10:00 AM, Surveyor asked<br>Licensee A if the facility furnace had been<br>serviced since 2017. Licensee A stated, "I'm sure<br>it has, I will have to find the invoice." Licensee A<br>looked for the invoice indicating the furnace had<br>been serviced since 2017. Licensee A stated<br>s/he could not find an invoice.<br><br>Surveyor gave Licensee A until 07/25/2023 at<br>noon to provide further information.<br><br>As of 07/26/2023 at 8:00 AM, no further<br>information was provided. | M 286                                                                                 |                                                                                                                          |                                                                |
| M 346                                                 | 88.05(4)(d)2.b FIRE EVACUATION ANNUAL<br>EVALUATION<br><br>Each resident shall be evaluated<br>annually for evacuation time, using<br>the departments form. All service<br>providers who work on the premises<br>shall be made aware of each resident<br>having an evacuation time of more than<br>2 minutes.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the<br>provider did not ensure that 2 of 4 residents were<br>evaluated annually for evacuation time.<br>Residents 1 and 2 were not evaluated annually<br>for evacuation time.<br><br>Findings include:                        | M 346                                                                                 |                                                                                                                          |                                                                |

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| M 346                                                 | Continued From page 3<br><br>On 07/24/2023 at 10:30 AM, Surveyor reviewed Resident 1's medical record. Resident 1 was admitted 06/27/2013. The most current resident evacuation assessment was dated 05/01/2022. Surveyor asked Licensee A if there was a more up to date resident evacuation assessment for Resident 1. Licensee A stated, there is not, I must not have done it.<br><br>On 07/24/2023 at 10:30 AM, Surveyor reviewed Resident 2's medical record. Resident 2 was admitted 04/10/2010. The most current resident evacuation assessment was dated 05/01/2022. Surveyor asked Licensee A if there was a more up to date resident evacuation assessment for Resident 2. Licensee A stated, there is not, I must not have done that one either.<br><br>On 07/24/2023 at 12:00 PM, Surveyor discussed the above concern with Licensee A. Licensee A acknowledged that resident evacuation assessments are to be conducted annually. Licensee A stated that resident evacuation assessments for Resident 1 and Resident 2 were out of date. | M 346                                                                                 |                                                                                                                          |                                                                |
| Z 005                                                 | 50.065(2)(b)intro ENTITY BACKGROUND<br>CHECK REQUIREMENTS<br><br>1. A criminal history search from the records maintained by the department of justice.<br><br>2. Every entity shall obtain all of the following with respect to a caregiver of the entity:<br>Information that is contained in the registry under s. 146.40(4g) regarding any findings against the person.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Z 005                                                                                 |                                                                                                                          |                                                                |

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| Z 005                                                 | <p>Continued From page 4</p> <p>3. Information maintained by the department of safety and professional services regarding the status of the person's credentials, if applicable.</p> <p>4. Information maintained by the department regarding any final determination under s. 48.981(3)(c)5m. or, if a contested case hearing is held on such a determination, any final decision under s. 48.981(3)(c)5p. that the person has abused or neglected a child.</p> <p>5. Information maintained by the department under this section regarding any denial to the person of a license, certification, certificate of approval or registration or of a continuation of a license, certification, certificate of approval or registration to operate an entity for a reason specified in sub. (4m)(a)1. to 5. and regarding any denial to the person of employment at, a contract with or permission to reside at an entity for a reason specified in sub. (4m)(b)1. to 5. If the information obtained under this subdivision indicates that the person has been denied a license, certification, certificate of approval or registration, continuation of a license, certification, certificate of approval or registration, a contract, employment or permission to reside as described in this subdivision, the entity need not obtain the information specified in subds. 1. to 4.</p> | Z 005                                                                       |                                                                                                                          |                          |                                                                |

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| Z 005                                                 | <p>Continued From page 5</p> <p>This Rule is not met as evidenced by:<br/>Based on record review and interview, the provider did not ensure that criminal background checks were conducted for 3 of 3 employees reviewed.</p> <p>Findings include:</p> <p>On 07/24/2023 at 9:30 AM, Surveyor reviewed Caregiver B's employee file. Caregiver B was hired 05/23/2018. Caregiver B's Background Information Disclosure (BID) was dated 05/23/2018. Surveyor asked Licensee A if there was an updated BID for Caregiver B. Licensee A stated "No there isn't, I must not have done it."</p> <p>On 07/24/2023 at 9:40 AM, Surveyor reviewed Caregiver C's employee file. Caregiver C was hired 03/30/2019. Caregiver B's Background Information Disclosure (BID) was dated 03/23/2019. Caregiver C's Department of Justice (DOJ) and IBIS background check were dated 04/02/2019. Surveyor asked Licensee A if there was an updated BID for Caregiver B. Licensee A stated "No there isn't, I must not have done that one either."</p> <p>On 07/24/2023 at 9:50 AM, Surveyor reviewed Caregiver D's employee file. Caregiver D was hired 11/1/2018. Caregiver D's BID was dated 08/25/2018. Surveyor asked Licensee A if there was an updated BID for Caregiver D. Licensee A stated "No there isn't, another one I must not have done."</p> <p>On 07/24/2023 at 12:00 PM, Surveyor discussed the above concern with Licensee A. Licensee A acknowledged that caregiver criminal background</p> | Z 005                                                                                 |                                                                                                                          |                                                               |

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| Z 005                                                 | Continued From page 6<br><br>checks are to be conducted every 4 years.<br>Licensee A acknowledged that caregiver criminal<br>background checks were out of date for<br>Caregiver B, C and D. | Z 005                                                                       |                                                                                                                          |                          |                                                                |