Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0010420	A. BUILDING: _____ B. WING _____	06/02/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RIDGEVIEW	S9068 COUNTY RD G PLAIN, WI 53577

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 06/02/2025, Surveyor conducted an abbreviated licensure survey at Ridgeview. One deficiency was identified. Census: 2	M 000		
M 246	88.04(5)(b) TRAINING-8 HOURS ANNUALLY Except as provided in pars. (c) and (d), the licensee and each service provider shall complete 8 hours of training approved by the licensing agency related to the health, safety, welfare, rights and treatment of residents every year beginning with the calendar year after the year in which the initial training is received. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure all employees received 8 hours of training approved by the licensing agency related to the health, safety, welfare, rights and treatment of residents annually for 2 of 2 staff members (Licensee A and Administrator B) reviewed who required continuing education in 2023 and 2024. Findings include: On 06/02/2025, Surveyor reviewed Licensee A's and Administrator B's training records. Licensee A was hired on 12/23/2003. Licensee A's training record for 2023 showed that s/he completed a total of 9.5 hours of training, but	M 246		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 246	Continued From page 1 did not include training on resident rights. Licensee A's training record for 2024 showed that s/he completed a total of 8 hours of training, but did not include training on resident rights. Administrator B was hired on 12/23/2003. Administrator B's training record for 2023 showed that s/he completed a total of 12 hours of training, but did not include training on resident rights. Administrator B's training record for 2024 showed that s/he completed a total of 9 hours of training, but did not include training on resident rights. On 06/02/2025, at approximately 5:00 PM, Surveyor interviewed Administrator B. Administrator B stated s/he was not aware that resident rights training had to be completed annually.	M 246		