STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0020945	A. BUILDING: _____ B. WING _____	C 06/03/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HONEY CREEK HEIGHTS SENIOR LIVING	7400 W GREENFIELD AVE WEST ALLIS, WI 53214

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 06/03/2026, Surveyor conducted 3 complaint investigations at Honey Creek Heights Senior Living. As a result, 2 complaints were unsubstantiated, and 1 complaint was substantiated. One deficiency was identified. Census: 28	N 000		
N 682	83.63(2)(a) Construction, addition, remodeling plans New and remodeled. Plans for all new construction, additions, and remodeling projects for CBRFs shall be approved by the department before beginning construction, except under sub. (4) (b). This Rule is not met as evidenced by: Based on observation, interview, and record review, the provider did not obtain a plan review and approval from the Department (Office of Plan Review and Inspection, also referred to as OPRI) prior to starting construction. The provider was remodeling bathrooms on the 1st floor, 5th floor and 6th floor. Findings include: On 05/12/2026, the Department received a complaint alleging concerns with construction in the facility. Wis. Admin. Code § DHS 83.02(44) defines "Remodeling" as: means to make over or rebuild a portion of a building, structure or room, thereby modifying its structural strength, fire hazard character, exiting, heating and ventilating systems, electrical system, fire alarm, and fire protection systems, call system, internal	N 682		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 682	Continued From page 1	N 682		

circulation or use as previously approved by the department. Construction of interior walls shall be considered remodeling. Remodeling does not include minor repairs necessary for the maintenance of a building such as replacing like components of existing systems, redecorating existing walls or replacing floor finishes.

On 06/03/2026, at 9:45 AM, Surveyor entered the facility and observed the 1st floor common area bathrooms were out of order. At 11:15 AM, Surveyor toured the facility with Administrator A. The building had 7 floors. Each floor had 20 resident rooms; 1 resident room was utilized as a medication room, a dining room and a shower room. Each resident room contained a bathroom. Surveyor observed resident rooms on the 5th and 6th floor to be under construction. On the 6th floor, in one of the bathrooms, Surveyor observed a shower pan installed and holes in the walls next to plumbing pipes in what appeared to be the shower area. On the 5th floor, Surveyor observed a bathroom which did not contain flooring, only concrete as the floor. The shower area had holes in the concrete in the area of a shower drain. The area in which a tub faucet would have been placed was only a pipe sticking out of the wall. There was no sink or vanity in the bathroom, only exposed pipes.

On the wall next to the elevators was an orange sign which stated, "City of West Allis [Wisconsin] Code Enforcement Department ...Stop work ...Inspector notes: work without proper plumbing or electrical permits, building occupancy permits also required ... date posted 4/28/2026 ..."

On 06/03/2026, at 10:00 AM, Surveyor interviewed Administrator A. Administrator A reported construction was on hold. Administrator

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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HONEY CREEK HEIGHTS SENIOR LIVING	**7400 W GREENFIELD AVE WEST ALLIS, WI 53214**

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N 682	Continued From page 2 A reported s/he thought they had approval from the Department for the work to be completed. Administrator A reported the tubs started being removed approximately a month and a half ago. Administrator A reported when the tubs were removed, work on the plumbing started. At 11:55 AM, Surveyor interviewed Executive Director B and Administrator A. ED B acknowledged the code requirement. ED B reported they were unaware the contractors had started construction without obtaining the appropriate permits. ED B confirmed construction was stopped while all appropriate permits were gathered.	N 682		