

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018349	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/20/2025
NAME OF PROVIDER OR SUPPLIER PARKSIDE ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 6902 PARKSIDE CIRCLE DE FOREST, WI 53532		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 02/20/2025, Surveyor conducted a standard survey at Parkview Assisted Living, a RCAC in DeForest. Three deficiencies were identified. Census: 44	U 000		
U 118	89.23(2)(a)2.c SERVICES SUFFICIENT SERVICES. Minimum required services. A residential care apartment complex shall have the capacity to provide all of the following services to all tenants, either directly or under contract: c. Nursing services: health monitoring, medication administration and medication management. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure health monitoring for 1 of 3 tenants reviewed. Tenant 2's physician was not notified when s/he had a weight change of 3 lbs or greater within 1 day or 5 lbs. or greater within 1 week. Findings include:	U 118		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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U 118	Continued From page 1 On 02/20/2025 at approximately 10:00 a.m., Surveyor reviewed Tenant 2's record. Tenant 2 was admitted to the provider's complex on 01/27/2024. Tenant 2's physician orders included an order, dated 09/27/2024, to check weight daily before breakfast and contact Tenant 2's physician if Tenant 2 gained 3 lbs or more in a day or 5 lbs or more in a week. Tenant 2's record, dated 01/01/2025 to 02/20/2025, did not have a daily weight recorded for 6 dates (01/16/2025, 01/23/2025, 01/30/2025, 01/31/2025, 02/02/2025 and 02/20/2025). Tenant 2's record documented the following weight gains, dated 01/01/2025 to 02/20/2025, that would have warranted for Tenant 2's physician to be updated: - 02/01/2025: 223 lbs., 02/02/2025: No weight recorded., 02/03/2025: 230 lbs. *7 lb gain in 2 days. - 02/04/2025: 216.4 lbs., 02/05/2025: 230.7 lbs. *14 lb gain in 1 day. - 02/08/2025: 223 lbs., 02/09/2025: 232 lbs. *9 lb gain in 1 day. - 02/11/2025: 223 lbs., 02/12/2025: 232 lbs. *9 lb gain in 1 day. On 02/20/2025 at approximately 11:00 a.m., Surveyor interviewed Associate Administrator A and asked if the provider had additional documentation regarding Tenant 2's weight monitoring, including weights not documented on the MAR and documentation of Tenant 2's physician being notified of weight gains. Associate Administrator A reviewed Tenant 2's record and stated s/he had nothing to provide Surveyor indicating Tenant 2's physician was aware of weight gains. Associate Administrator A stated Tenant 2's weights would need to be more closely monitored by management and/or	U 118		

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U 118	Continued From page 2 nursing. On 02/20/2025 at approximately 11:15 a.m., Surveyor interviewed Med Passer B. Med Passer B confirmed caregivers should be monitoring Tenant 2's weights and notifying the physician if there was a weight gain. After reviewing February weights and Tenant 2's record, Med Passer B agreed with Surveyor's finding that Tenant 2's physician was not made aware of weight gains.	U 118		
U 127	89.23(3)(f) SERVICES SERVICE QUALITY. Meals and snacks served to tenants shall be prepared, stored and served in a safe and sanitary manner. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure food was stored in a safe and sanitary manner. Findings include: On 02/20/2025 at approximately 9:15 a.m., Surveyor toured the provider's kitchen. Surveyor observed the following concerns: - Salad dressing and boxes of soda were stored on the floor in the kitchen's dry food storage area. - A box half full of potatoes and boxes of milk were stored on the floor in the walk in refrigerator. - The provider's walk-in freezer had boxes of food stored on the floor. Exposed areas of the floor had food particles and liquid stains.	U 127		

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U 127	Continued From page 3 - The provider's refrigerator had tinfoil covering the bottom surface that had a broken egg hardened to the surface. - The provider's microwave had food hardened to the surface. On 02/20/2025 at approximately 9:30 a.m., Surveyor interviewed Dining Director C. Dining Director C acknowledged food stored on the floor and stated a shipment had just arrived and s/he would move items once his/her coworker arrived at 10:00 a.m. Dining Director C stated they had a routine cleaning schedule to follow for appliances and acknowledged appliances needed to be cleaned. On 02/20/2025 at approximately 11:45 a.m., Surveyor reviewed kitchen concerns with Associate Administrator A. Associate Administrator A took note of Surveyor's concern.	U 127		
U 267	89.34(16) TENANT RIGHTS Rights of tenants. A tenant of a residential care apartment complex shall have all the rights listed in this section. These rights in no way limit or restrict any other rights of the individual under the U.S. Constitution, civil rights legislation or any other applicable statute, rule or regulation. Tenant rights are all of the following: (16) MEDICATIONS. Except as provided for in the service agreement, to have the facility not interfere with the tenant's ability to manage his or her own medications or, when the facility	U 267		

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U 267	Continued From page 4 is managing the medications, to receive all prescribed medications in the dosage and at the intervals prescribed by the tenant's physician and to refuse medication unless there is a court order. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 3 tenants reviewed received his/her prescribed medications in the dosage prescribed by the tenant's physician. Tenant 1 had his/her Insulin Aspart and Lantus Solostar held when the physician order did not include parameters to hold the medications. Findings include: On 02/20/2025 at approximately 10:00 a.m., Surveyor reviewed Tenant 1's record. Tenant 1 was admitted to the provider's complex on 11/01/2024 with diagnosis of diabetes. Tenant 1's record indicated the provider's staff administered Tenant 1's medications. Tenant 1's physician orders included the following: - Lantus Solostar 100 unit/ml (Start Date: 12/16/2024) - Inject 12 units at bedtime. - Insulin Aspart 100 unit/ml (Start Date: 12/18/2024) - Inject 5 units 3 times/day in the morning, noon and evening before meals. Tenant 1's Medication Administration Record (MAR), dated 01/01/2020 to 02/20/2025, documented the following occurrences of Tenant 1's insulin being held due to "parameters": - 01/02/2025 7:54 p.m. Blood Sugar = 102,	U 267		

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U 267	Continued From page 5 Lantus Solostar held. - 01/05/2025 7:59 a.m. Blood Sugar = 117, Insulin Aspart held. - 01/15/2025 8:03 p.m. Blood Sugar 159 "An hour ago, [blood sugar] was at 69", Lantus Solostar held. - 01/17/2025 7:48 a.m. Blood Sugar 128, Insulin Aspart held. - 01/19/2025 7:13 p.m. Blood Sugar 90, Lantus Solostar held. - 02/01/2025 8:03 p.m. Blood Sugar 113, Lantus Solostar held. - 02/10/2025 9:04 p.m. Blood Sugar 70, Lantus Solostar held. - 02/13/2025 12:05 p.m. Blood Sugar 84, Insulin Aspart held. - 02/16/2025 8:20 a.m. Blood Sugar 101, Insulin Aspart held. - 02/18/2025 7:42 p.m. Blood Sugar 90, Lantus Solostar held. On 02/20/2025 at approximately 10:15 a.m., Surveyor reviewed occurrences of Tenant 1's insulin being held with Associate Administrator A and Med Passer B. Associate Administrator A confirmed the provider did not have a physician order indicating Tenant 1's insulin had parameters to hold the medication at times. Med Passer B stated med passers held Tenant 1's insulin at times based on the blood sugar reading and instruction from the provider's LPN. Med Passer B stated, "120 is normal, so we would hold for anything around 100 or less." Surveyor asked Med Passer B if s/he had any documentation to reference regarding the parameters provided by the provider's LPN. Med Passer B replied, "No," and stated the LPN had verbally informed med passers to hold them medication based on blood sugar at the time of Tenant 1's admission. Associate Administrator A stated s/he would	U 267		

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U 267	Continued From page 6 follow up with the provider's RN to clarify orders.	U 267			