STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0011377	A. BUILDING: _____ B. WING _____	07/12/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
EAST RIDGE	2009 EAST RIDGE RD BELOIT, WI 53511

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 07/12/2024, Surveyor conducted a standard licensure survey at East Ridge. One deficiency was identified. The deficiency was a repeat violation (see Statement of Deficiency (SOD) 4FIL11 and SOD 680611). Census:4	M 000		
M 276	88.05(3)(a) HOME ENVIRONMENT An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the adult family home's physical environment was safe, well maintained, and appropriate to provide a homelike environment to residents. This is a repeat deficiency. See Statement of Deficiency (SOD) 4FIL11, dated 11/30/2018, and SOD 680611, dated 03/18/2022. Findings include: On 07/12/2024, at approximately 4:00 PM, Surveyor toured the home with Resident Aide B and observed the following: Ramp that leads to non-ambulatory entrance	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 276	Continued From page 1	M 276		

contained loose and soft boards. The railing was not secure and moved easily with touch.

Ramp that leads to ambulatory entrance contained loose and soft boards.

Resident Bathroom with walk-in Shower had a tile flooring. The flooring appeared to sink when walked across. Surveyor observed the grout was missing from some of the floor tile, causing water to seep under the tiles to create a buildup of moisture on the subfloor boards. The flooring in the bathroom doorway, from the hallway, is lifting and creating a tripping hazard.

Resident Bathroom with Tub had floor linoleum that was torn and glued back down in place. Resident Aide B commented that the linoleum had been glued down because the residents were pulling on the areas that had come loose. The plastic blinds over the windows contained a layer of what appeared to be dust buildup.

Resident 1's closet doors had been removed and the bi-pass floor base was still attached to the floor creating a tripping hazard. Resident Aide B stated Resident 1 was ambulatory but could be unsteady. Resident Aide B stated the doors were removed so that a curtain could be hung up that would be easier for Resident 1 to operate.

Kitchen microwave had what appeared to be burn marks along the interior door frame.

Rangehood had what appeared to be a layer of greasy dirt buildup. Resident Aide B stated s/he would inform staff of the concern.

Backdoor that was considered an emergency exit did not close properly. The door hit the door

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M 276	Continued From page 2 frame and had to be pulled with difficulty to ensure it would latch. On 07/12/2024, at approximately 5:30 PM, Surveyor interviewed Operations Manager A. Operations Manager A stated s/he would discuss the home's physical concerns with management so that the landlord could be informed.	M 276		