

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0018285	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/19/2026
NAME OF PROVIDER OR SUPPLIER RIVERWALK SENIOR LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 477 W MADISON ST WATERLOO, WI 53594		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 02/19/2026, the Bureau of Assisted Living, Southern Regional Office, conducted an abbreviated licensing survey at Riverwalk Senior Living, a certified residential care apartment complex (RCAC) located in Waterloo, WI. As a result of the survey, 1 deficiency was identified. Census: 28	U 000		
U 134	89.23(4)(d)1. SERVICES PROVIDER QUALIFICATIONS. Staff training. All facility staff shall have training in safety procedures, including fire safety, first aid, universal precautions and the facility's emergency plan, and in the facility's policies and procedures relating to tenant rights. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that 2 of 3 facility staff were trained in fire safety, standard precautions, or the facility's emergency plan. Findings include: On 02/19/2026, Surveyor conducted a review of 3 facility staff to verify compliance with training requirements. Surveyor requested training records from Community Manager A for	U 134		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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U 134	Continued From page 1 Caregiver B and Caregiver C. The record for Caregiver B, hired 12/18/2025, did not contain evidence of training in fire safety, standard precautions, or the facility's emergency plan. The record for Caregiver C, hired 09/29/2025, did not contain evidence of training in fire safety, standard precautions, or the facility's emergency plan. At approximately 2:45 p.m., Surveyor interviewed Community Manager A. Community Manager A confirmed s/he was unable to find any evidence that Caregiver B and Caregiver C were trained in fire safety, standard precautions, or the facility's emergency plan. Community Manager A reported s/he planned to address the issue and would update training for staff.	U 134		