STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016506	A. BUILDING: _____ B. WING _____	C 07/18/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERITAGE LAKE COUNTRY	2975 VILLAGE SQUARE DR HARTLAND, WI 53029

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 07/18/2023, the Bureau of Assisted Living, Southern Regional Office conducted a complaint investigation at Heritage Lake Country, a CBRF located in Hartland, WI. As a result of the survey, 1 violation of Chapter DHS 83 was issued. The complaint was substantiated.	N 000		
N 158	83.12(2)(a) Caregiver: Investigating abuse & neglect Investigating and reporting abuse, neglect, or misappropriation of property. Caregiver. 1. When a CBRF receives a report of an allegation of abuse or neglect of a resident, or misappropriation of property, the CBRF shall take immediate steps to ensure the safety of all residents. 2. The CBRF shall investigate and document any allegation of abuse or neglect of a resident, or misappropriation of property by a caregiver. If the CBRF ' s investigation concludes that the alleged abuse, or neglect of a resident or misappropriation of property meets the definition of abuse or neglect of a resident, or of misappropriation of property, the CBRF shall report the incident to the department on a form provided by the department, within 7 calendar days from the date the CBRF knew or should have known about the abuse, neglect, or misappropriation of property. The CBRF shall maintain documentation of any investigation. This Rule is not met as evidenced by: Based on record review and interview, the provider did not conduct an investigation of possible caregiver misappropriation of Resident	N 158		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 158	Continued From page 1	N 158		

1's medication. Caregiver B was arrested and a syringe of morphine was found in his/her possession by Police.

Findings include:

On 04/27/2023, the Department received a complaint that medications were found in a caregiver's possession outside of work duties by Police.

On 05/15/2023, Surveyor received an email that included a Police report detailing the incident on 04/23/2023. Caregiver B was pulled over by police and a syringe of morphine was found in Caregiver B's possession. The syringe was labeled Morphine Sulfate Solution 100/5ml. Resident 1's name was on the syringe. Detective C documented that facility was contacted 04/23/2023 to inform the facility that a syringe of morphine was found in Caregiver B's possession.

On 07/18/2023, Surveyor reviewed Resident 1's medical record. Resident 1 was admitted 12/23/2021 with diagnoses that include but are not limited to: Anxiety, muscle weakness, asthma, cognitive communication deficit, basal cell carcinoma. Resident 1 passed away 04/20/2023. Resident 1 was prescribed as needed (prn) morphine sulfate solution 100/5ml that was discontinued 04/20/2023 the date Resident 1 passed away.

On 07/18/2023 at 9:00 AM, Surveyor interviewed Administrator A. Administrator A stated, "This is the first that I am hearing about this situation." Administrator A asked Assistant D if s/he knew about Caregiver B taking Resident 1's morphine. Assistant D stated that s/he was aware. Surveyor asked Administrator A if Caregiver B was still

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N 158	Continued From page 2 employed at the facility. Administrator A confirmed that Caregiver B was still employed at the facility and does pass medications as part of his/her duties. On 07/18/2023 at 9:20 AM, Surveyor interviewed Assistant D. Assistant D stated that there was no investigation conducted regarding Caregiver B taking Resident 1's morphine. On 07/18/2023 at 9:45 AM, Surveyor asked Administrator A if s/he knew of any investigation being conducted. Administrator A stated that, "there is nothing to look for, we didn't do an investigation." Surveyor asked if s/he was aware that Caregiver B possibly misappropriated morphine, a narcotic. Administrator A stated, "We don't know for sure, but it is possible."	N 158		