

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0011665	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/11/2023
NAME OF PROVIDER OR SUPPLIER RIDGESTONE TERRACE LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 291 W EVERGREEN PKWY ELKHORN, WI 53121		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 08/11/2023, Surveyor conducted an abbreviated survey at Ridgestone Terrace LLC. One deficiency was identified. Census: 30	U 000		
U 129	89.23(4)(a)2. SERVICES PROVIDER QUALIFICATIONS. Service Providers. Nursing services and supervision of delegated nursing services shall be provided consistent with the standards contained in the Wisconsin nurse practice act. Medication administration and medication management shall be performed by or, as a delegated task, under the supervision of a nurse or pharmacist. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the delegation of nursing services and supervision of delegated nursing services consistent with the standard contained in the Wisconsin Nurse Practice Act. Four of 4 unlicensed staff reviewed administered medication via nebulizer without RN delegation and 1 of 4 staff reviewed administered a rectal suppository without RN delegation. Findings include:	U 129		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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U 129	Continued From page 1 Chapter N6.03(3) is the Standard of Practice for RN's and addresses the supervision and direction of delegated tasks. The RN may delegate a task based on the educational preparation and demonstrated abilities of the person supervised but must provide direction and assistance, and observe, monitor, and evaluate the effectiveness of the delegated tasks. On 08/11/2023, Surveyor reviewed records for Med Passers C, D, E and F. Example 1 Med Passer C Med Passer C was hired 08/02/2022. Med Pass Observation form: "Observed by: [Med Passer E] ... Follows correct procedure for insulin/injection medications ...Observed by [Med Passer E] Date 11/4/22 Reviewed by [Executive Director J] 11/4/22". The Med Pass Observation form did not include nebulizers and was not observed by or signed by an RN. Example 2 Med Passer D Med Passer D was hired 06/06/2018. Med Pass Observation form: " ...Observed by [Med Passer I] ...Follows correct procedure for insulin/injection medications ...Observed by [Med Passer I] Date 1/28/2021 Reviewed by [Executive Director J] Date 1/28/21." The Med Pass Observation form did not include nebulizers and was not observed by or signed by an RN. Example 3 Med Passer E Med Passer E was hired 4/14/2010. Med Passer E's record contained a "Registered Nurse Delegation of Medications" blanket statement signed (but not dated) by RN G stating, "...As the licensed RN of Ridgestone Assisted	U 129		

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U 129	Continued From page 2 Living CBRF's I delegate the following for state approved medication trained staff. I have observed their skill, trained the staff, or reviewed their orientation the following medications: Insulin Injections Vaginal Injections or Suppositories Nebulizer Treatments Topical Ointments Simple Wound Dressing with Ointments or Topical Medications I delegate ...[Med Passer E] ...the repackaging of medications following the guidelines of labeling as noted in the DHS code 83 for Assisted Living. They further understand the original container must be retained until the medication is completed. Intramuscular injections will be specifically delegated to staff as decided by the administrator or RN. Those doing this will be trained and observed for proper technique by the trained administrator or RN. Currently trained are ...[Med Passer E] ..." The statement did not specify the date, instruction, or demonstration of nebulizers for Med Passer E. Medication Assistant signed by Former RN H, dated 03/07/2011" ...The following are procedures the Director/Director of Operations or staff RN has observed and verified understanding of how the task is completed ...[list of tasks] ...Ridgestone Terrace has verified that [Med Passer E] is qualifies [sic] to administer medications ...the staff of RidgeStone who administer medications are doing so as a delegated task by the staff RN of RidgeStone ..." Example 4 Med Passer Med Passer F was hired 03/08/2021 Med Pass Observation form: " ...Observed by: [Resident Services Manager A] ...Follows correct procedure for insulin/injection medications	U 129		

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U 129	Continued From page 3 ...Observed by [Resident Services Manager A] date 8/30/22 Reviewed by [Executive Director J] Date [blank]." The Med Pass Observation did not include nebulizers or rectal suppositories and was not observed by or signed by an RN. On 08/11/2023, Surveyor reviewed the facility's Medication Administration Policy (Revised February 2015): " ...B. Delegated Tasks- Injectables, nebulizers, stomal and enteral medications, and medication, treatment or preparations delivered vaginally rectally shall be administer by a registered nurse. Medication administration described above may be delegated to non-licensed employees pursuant to the Nurse Practice Act sN6.03(3), and per current Wisconsin's facility regulations. The facility RN shall provide education for delegated tasks, staff may not administrate or assist with the administration of these forms of medications prior to delegation by the facility RN ..." On 08/11/2023, Surveyor reviewed records of Resident 1 and Resident 2. Example 1- Resident 1 Resident 1 was admitted 06/05/2023. Physician orders included Iprat-Albut 0.5-3 (2.5) MG/3 ML inhale contents of 1 vial via nebulizer 2 times daily as needed and inhale contents of 1 vial via nebulizer twice daily (start date 07/24/2023). July 2023 and August 2023 Medication Administration Records (MAR): Med Passer C documented on the MARs s/he administered Resident 1's Iprat-Albut via nebulizer: during 8:00 AM med pass on 07/21/2023 and 07/24/2023; at 12:58 PM on 07/28/2023; and 8:00 PM med pass on	U 129			

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U 129	Continued From page 4 07/18/2023, 07/20/2023, 07/21/2023, and 07/22/2023. Med Passer D documented on the MARs s/he administered Resident 1's Iprat-Albut via nebulizer: during 8:00 AM med pass on 08/04/2023, 08/07/2023, 08/08/2023, and 08/11/2023; 1:19 PM on 08/03/2023; and 1:00 PM on 08/10/2023. Med Passer E documented on the MARs s/he administered Resident 1's Iprat-ALbut via nebulizer: during the 8:00 Am med pass on 7/26/2023, 07/27/2023, 07/29/2023, 08/01/2023, 08/03/2023, 08/05/2023, 08/06/2023, 08/08/2023, 08/09/2023, and 08/10/2023; at 2:03 PM on 07/26/2023; and during the 8:00 PM med pass on 07/19/2023, and 07/20/2023. Med Passer F documented on the MARs s/he administered Resident 1's Iprat-Albut via nebulizer at 2:17 PM on 07/27/2023 and during the 8:00 PM med pass on 08/02/2023, 08/03/2023, and 08/08/2023. Example 2- Resident 2 Resident 2 was admitted 11/01/2018. Physician orders included Bisacodyl 10 MG suppository insert 1 suppository into rectum daily as needed for constipation (start date 10/24/2022). March 2023 MAR: On 03/25/2023 at 7:49 PM, Med Passer F documented s/he administered a Bisacodyl suppository to Resident 2. On 08/11/2023 at 11:49 AM, Surveyor interviewed Resident Services Manager A who stated Former RN H was no longer an employee. On 08/11/2023 at 12:01 PM, Surveyor discussed concern of non-licensed staff administering	U 129		

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U 129	Continued From page 5 medication via nebulizer and a suppository without RN delegation with Resident Services Manager A and MC Resident Services Manager B. Resident Services Manager A stated the RN was not involved with the Medication Observation. Resident Services Manager A stated RN G worked with staff, observed medication passes, and reviewed policies and procedures at in-services. Resident Services Manager A stated Executive Director J, and Med Passers C, D, E and F were not licensed practical nurses or RN's. On 08/11/2023 at 2:33 PM, Surveyor interviewed Med Passer F who stated s/he administered medication via nebulizer to Resident 1 and a suppository for Resident 2. Med Passer F stated RN G did not teach him/her how to administer nebulizer or suppositories. Med Passer F stated another med passer taught him/her to administer nebulizer and Med Passer E or Executive Director J taught him/her to administer suppositories then another med passer showed him/her again.	U 129		