

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0016282	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 05/24/2024
NAME OF PROVIDER OR SUPPLIER VILLAGE POINTE COMMONS THE PARAMOUNT		STREET ADDRESS, CITY, STATE, ZIP CODE 101 WALNUT CIRCLE GRAFTON, WI 53024		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 05/24/2024, Surveyor conducted a complaint investigation at Village Point Commons The Paramounte, a RCAC in Grafton. One deficiency was identified. The complaint was substantiated. Census: 45	U 000		
U 127	89.23(3)(f) SERVICES SERVICE QUALITY. Meals and snacks served to tenants shall be prepared, stored and served in a safe and sanitary manner. This Rule is not met as evidenced by: Based on observation, record review and interview, the provider did not ensure meals and snacks served to tenants were stored in a safe and sanitary manner. The provider had food stored unsealed, appliances and surfaces with hardened liquid and food particles on it and cockroach activity. Findings include: On 05/24/2024, Surveyor conducted a complaint investigation regarding cleanliness of the complex's kitchen. On 05/24/2024 at approximately 8:50 a.m., Surveyor toured the complex's kitchen with Administrator A and Dietary Manager B. Surveyor observed the following concerns:	U 127		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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U 127	Continued From page 1 - The freezer had green beans, other unidentifiable food crumbs and hardened liquid on the floor. - The freezer had a box of corn, bag of chicken, bag of ground beef and a bucket of ice cream that was not sealed. - The kitchen floor had food crumbs and hardened liquid scattered on it throughout the kitchen. - The stove had food crumbs and grease covering the top of burners, inside of burners and the backsplash. - Appliances and preparation tables were observed with grease build up and foot particles by the walls and on the floor. - Pest traps were observed on the dishwasher and another preparation table. Surveyor observed a cockroach on 1 of the traps. On 05/24/2024 at approximately 9:00 a.m., Surveyor asked Administrator A and Dietary Manager B if the complex had issues with pests. Administrator A stated, "Yes," and explained the provider had been working with a pest control company. On 05/24/2024 at approximately 9:15 a.m., Surveyor reviewed pest control inspection reports provided by Administrator A that documented the following: - 03/07/2024: Cockroach observed crawling in the kitchen. Trap placed. - 03/11/2024: Around 120 cockroaches captured on 3 sticky traps and 150 cockroaches on 1 sticky trap just outside the kitchen. - 03/20/2024: Approximately 450 cockroaches found across 4 traps. They are likely harboring in the coffee maker and juice maker since I found	U 127		

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U 127	Continued From page 2 hundreds on the sticky boards in that area and they're considered wet and warm places too. - 03/28/2024: Approximately 120 cockroaches found. - 04/03/2024: Approximately 25 cockroaches present. - 04/10/2024: Approximately 20 cockroaches found. - 04/17/2024: 5 cockroaches observed. - 04/24/2024: A couple cockroaches observed outside of the kitchen underneath a cabinet area. - 05/01/2024: 1 cockroach observed. Investing in a handheld vacuum wouldn't be a bad idea with all the food debris that gets left under the appliances in the middle of the kitchen. - 05/13/2024: Renewed an 8 week cockroach treatment. Baited heavily around the dishwasher and refrigerators for crawling cockroach sightings. - 05/20/2024: Captured and killed approximately 150 cockroaches at the top of the dishwasher. *Several of the reports stated, "Open Conditions - Food residue under appliance/machinery/equipment - There's spilled coffee around the coffee maker that cockroaches would love to get to. ... There is garbage and some trash behind and under the appliances in the kitchen ...". On 05/24/2024 at approximately 9:20 a.m., Surveyor interviewed Administrator A. Surveyor shared record review indicated the cockroach concerns were not resolved and that Surveyor observed the kitchen in an unsanitary condition. Administrator A stated the cockroach activity had been nearly resolved, but the dishwasher needed repairs which resulted in many more cockroaches being found in the motor. Administrator A stated staff did clean the kitchen after each meal.	U 127		