STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017660	A. BUILDING: _____ B. WING _____	06/19/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HEIGHTS OF EVANSVILLE	201 N 4TH ST EVANSVILLE, WI 53536

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	INITIAL COMMENTS On 06/18/2024, with information gathered through 06/19/2024, Surveyor conducted a standard licensure survey at Heights of Evansville. One deficiency was identified. Census: 21	U 000		
U 268	89.34(17) TENANT RIGHTS Rights of tenants. A tenant of a residential care apartment complex shall have all the rights listed in this section. These rights in no way limit or restrict any other rights of the individual under the U.S. Constitution, civil rights legislation or any other applicable statute, rule or regulation. Tenant rights are all of the following: (17) SAFE ENVIRONMENT. To a safe environment in which to live. This Rule is not met as evidenced by: Based on observation and interview, the facility did not ensure a safe environment in the storage of tenant's food. Findings include: On 06/18/2024, at approximately 2:30 PM, Surveyor toured the kitchen with Executive Director A. Surveyor and Executive Director A observed the following in the refrigerator: -A clear plastic pitcher inside of the refrigerator filled approximately 1/3 of the way with what appeared to be water. Executive Director A stated they had concerns with the refrigerator leaking water, so staff were placing pitchers to	U 268		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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U 268	Continued From page 1 'catch' the excess drainage. -Towels were placed on the bottom of the refrigerator which were being used to absorb excess water drainage. -Towels covered a large carboard box which contained numerous 1 pound blocks of butter. -A plastic container of assorted favors of cheesecake where the seal of the container was filled to the top with water dripping from the refrigerator. -A container of strawberries that had droplets of water sitting on top of and the strawberries inside showed signs of spoilage; white fuzz covering the strawberries. -A cardboard box that appeared soggy from water damage that contained fruit. Executive Director A stated s/he had placed a maintenance order for the repairs of the refrigerator. Surveyor requested those maintenance records. On 06/18/2024, Surveyor reviewed the maintenance orders with Executive Director A. The first order, dated 04/25/2024, stated, "Both fridges, in the kitchen, are dripping water on the inside." The status was marked 'cancelled.' Executive Director A stated, when s/he saw that his/her request had been canceled, s/he placed a new one. This order was dated 05/24/2024 which stated, "Both coolers in the kitchen are leaking still." The status was marked 'open.' Executive Director A stated that meant the order had not been addressed. Executive Director A stated s/he would follow up with his/her maintenance department immediately.	U 268		