STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018396	A. BUILDING: _____ B. WING _____	R-C 10/01/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AMEIRA ORCHIDS ASSISTED LIVING	10401 WEST BRADLEY ROAD MILWAUKEE, WI 53224

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 10/01/2024, Surveyors conducted a verification visit and 4 complaint investigations. Two deficiencies were identified. One of 2 was a repeat violation (see Statement of Deficiency PBY611, dated 04/02/2024). Four complaints were unsubstantiated. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 44	{N 000}		
N 165	83.12(4)(c) Reporting incidents with serious injury A CBRF shall send a written report to the department within 3 working days after any of the following occurs: Any incident or accident resulting in serious injury requiring hospital admission or emergency room treatment of a resident. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the Department was notified within 3 working days of a serious injury requiring hospitalization for 1 of 1 resident reviewed. Resident 12 had a fall on 05/31/2024 resulting in an injury which required hospitalization. Findings include: On 10/01/2024, Surveyor reviewed Resident 12's record and identified the following: -Resident 12 was admitted to the facility on 05/07/2024 and had a history of falling. -Resident 12's facility incident report, dated	N 165		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 165	Continued From page 1 05/31/2024, identified Resident 12 had a witnessed fall. Further review identified "Resident lost control of [their] walker going off the curb sidewalk onto [their] back." -Resident 12's facility progress note, dated 05/31/2024, identified "resident was admitted to [named hospital] for fractured hip." Resident 1 did not return to the facility. On 09/30/2024, Surveyor reviewed the provider's self-report history. The Department did not receive a self-report for Resident 12's fall on 05/31/2024, which resulted in a hospitalization. On 10/01/2024, at approximately 1:56 PM, Surveyor interviewed Licensee A regarding Resident 12's fall on 05/31/2024. Licensee A confirmed s/he did not file a report with the Department because s/he was not aware it was required when a resident goes to the hospital. Surveyors reviewed the DHS 83 reporting requirements with Licensee A who confirmed they would report in the future.	N 165		
{N 452}	83.41(3)(b) Food safety. Food safety. Whether food is prepared at the CBRF or off-site, the CBRF shall store, prepare, distribute and serve food under sanitary conditions for the prevention of food borne illnesses, including food prepared off-site, according to all of the following: 1. The CBRF shall refrigerate all foods requiring refrigeration at or below 40°F. Food shall be covered and stored in a sanitary manner. 2. The CBRF shall maintain freezing units at 0°F or below. Frozen foods shall be packaged, labeled and dated. 3. The CBRF shall hold hot foods at 140°F or above and shall hold cold foods at 40°F or below until	{N 452}		

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{N 452}	Continued From page 2 serving. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure food was stored under sanitary conditions to prevent food borne illness. The provider did not properly seal and label, 7 of 7 opened food products in the freezer and refrigerator. This is a repeat deficiency. See SOD PBY611, dated 04/02/2024. Findings include: On 10/01/2024, at approximately 10:00 a.m., Surveyor toured facility kitchen. Surveyor observed the following: Freezer -1 5-gallon unsealed tub of vanilla ice cream with the lid covering approximately 40% of the container opening. -1 unlabeled and unsealed partially used bag with approximately 45 unbaked chocolate chip cookies. -1 30-pound box of breaded beef steaks with approximately 15 portions remaining unsealed in an open bag. Refrigerator -1 20-pound box unsealed vegetable spring rolls with approximately 40 servings remaining in an	{N 452}		

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{N 452}	Continued From page 3 unsealed bag. -5 servings of what appeared to be left over meatloaf, unlabeled and unsealed. Under the counter in the northeast corner of kitchen. -Approximately 10 pounds of uncovered powdered sugar. Interview On 10/01/2024, at approximately 2:00 PM, Surveyor interviewed Licensee A regarding proper storage systems in the kitchen. Licensee A confirmed the improperly stored frozen foods and said they would ensure all staff were re-trained stating they had been working to get staff to follow the requirements.	{N 452}		