STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017536	A. BUILDING: _____ B. WING _____	C 10/04/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THUNDERWILLOW RESIDENTIAL 003	1234 CREEKWOOD DRIVE NEW RICHMOND, WI 54017

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 10/04/2024, Surveyor conducted a standard licensure survey at Thunderwillow Residential 003. Two violations were identified. Census: 4	M 000		
M 334	88.05(4)(b)1 FIRE SAFETY-SMOKE DETECTORS Every adult family home shall be equipped with one or more single station battery operated, electrically interconnected or radio signal emitting smoke detectors on each floor level. Required smoke detectors shall be located in each habitable room except the kitchen and bathroom and specifically in the following locations: at the head of each open stairway, at the door leading to every enclosed stairway, on the ceiling of the living room or family room, on the ceiling of each sleeping room and in the basement. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure every habitable room had a smoke detector. The finished basement storage/office area did not have a smoke detector. Findings include: On 10/04/2024, Surveyor toured the facility with Program Director (PD) A. The home had a	M 334		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 334	Continued From page 1 basement that contained storage, utilities, and a caregiver living quarters. The storage area had a table and chairs and appeared to be used as a gathering space. PD A stated s/he originally planned to use the area as an office but the area was used for primarily for storage. Surveyor did not find a smoke detector in the storage area. PD A stated s/he also did not see a smoke detector in the area.	M 334		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe environment for residents. Water temperature at the bathroom faucet was hot enough to cause injury. Findings include: Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent	M 570		

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M 570	Continued From page 2 instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017). The provider is licensed to care for 4 adults with traumatic brain injuries or developmental/mental health disabilities. On 10/04/2024 at approximately 10:45 AM, Surveyor measured the water temperature at the bathroom sink to be 123.2 degrees Fahrenheit. Surveyor asked Program Director (PD) A if they had a system to monitor water temperatures. PD A stated they aimed to keep temperatures between 112 and 118 degrees. PD A stated Resident 1 and Resident 2 required staff's assistance with adjusting water temperatures to a safe temperature.	M 570		